

The information provided in this document is intended for trained, qualified personnel only. The proper function and the safety of the appliance can be affected by an improper repair, and even serious threats to life or physical condition may arise. BSH Home Appliances Corporation is not liable for damages caused by improper repairs performed by unauthorized parties. Local codes and standards apply and must be observed. Authorized Servicers may contact the Technical Support Team for further assistance.

EN Sound level loud, cannot adjust

Affected Countries

North America, Canada

Affected Appliance

MB30WP, MB30WS, MC30WP and MC30WS

Fault description / Customers complaint

Customer reports that the sound level is loud, and will not adjust

Root cause

Voice speaker is faulty

Solution

Replace voice speaker part # 12033156

Model	QF Item Number
MC30WP	0104
MC30WS	0103
MB30WP	0103
MB30WS	0103

