Amplifiers

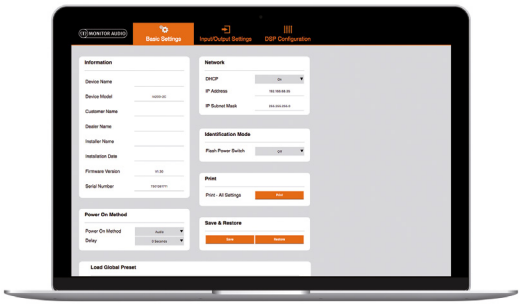
MONITOR AUDIO

‘Connect’ Amplifiers Firmware Update User Guide

IA200-2C

IA150-8C

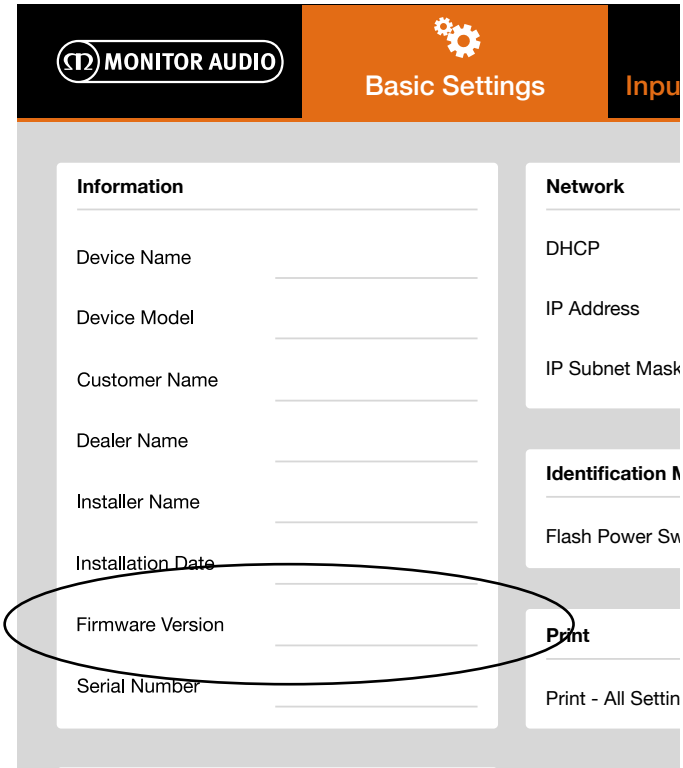
IA800-2C



You must update the amplifiers firmware before use.

STEP 1.

Before using the amplifier you will need to update its firmware. This can be done via the ‘Connect’ IP web interface. Firstly connect the amplifier to your network using an ethernet cable and switch it on.
Connect your device to the same network, then use an IP scanner or the routers configuration page to search for your amplifiers IP address. Type the IP address into your device’s web browser to access the ‘Connect’ IP web interface.
Check the current ‘Firmware Version’ of the amplifier by viewing the ‘Basic Settings’ tab. The ‘Firmware Version’ can be found in the ‘Information’ section.



STEP 2.

2.1
The latest firmware is accessible via the Monitor Audio website Amplifiers section. Use link below.
monitoraudio.com/en/product-ranges/amplifiers/

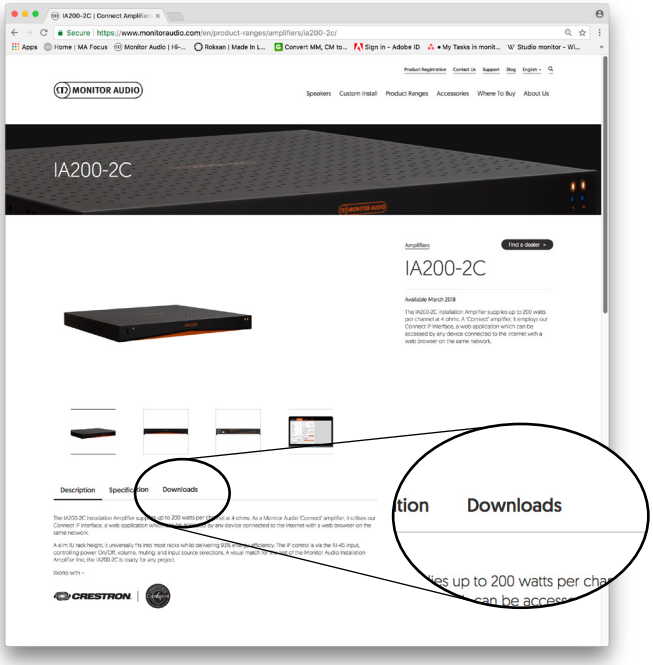
2.2
Select the model page and scroll down to its ‘Downloads’ tab. Click the link to the firmware update.

2.3
Once you have been directed to the download folder, locate the update firmware **.zip** (compressed) file and click to download it. Follow any on screen instructions to download the file and save it to your desktop or regularly used file location for ease of locating.
Important: You must only load firmware for the model you are trying to update.

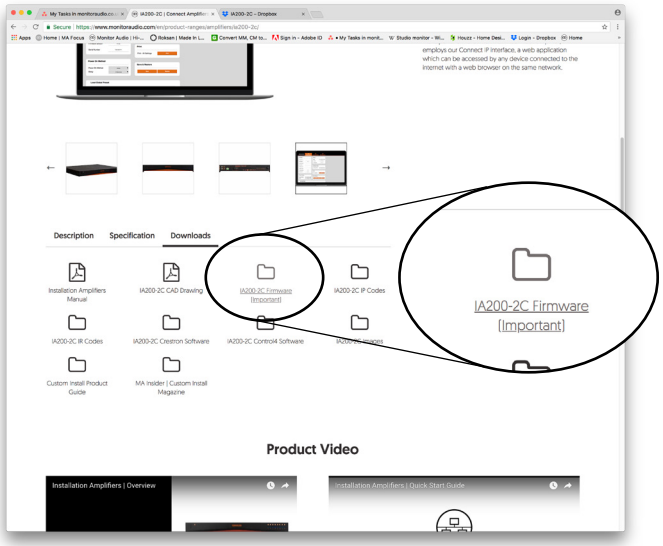
2.4
Navigate to the saved file location and unzip (uncompress) the file by double clicking it. Once unzipped, the folder will contain a **.bin** file containing the latest firmware, move the **.bin** file to a separate folder as you cannot install it onto the amplifier from the **.zip** folder.

2.1

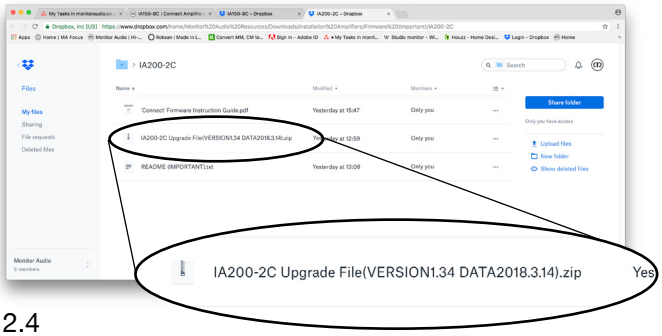
2.2a



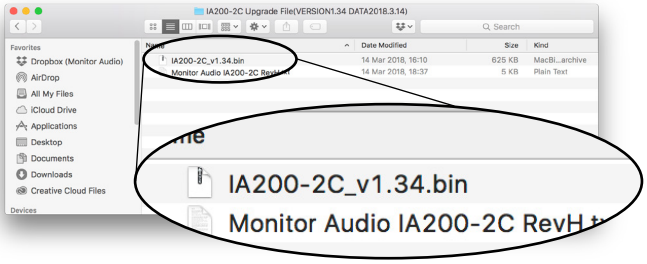
2.2b



2.3

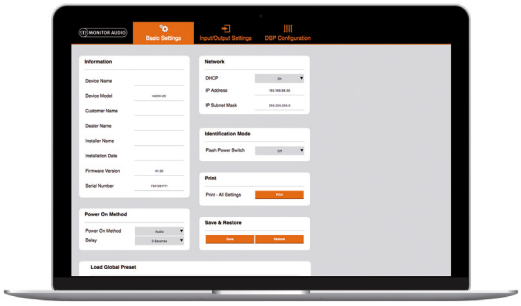


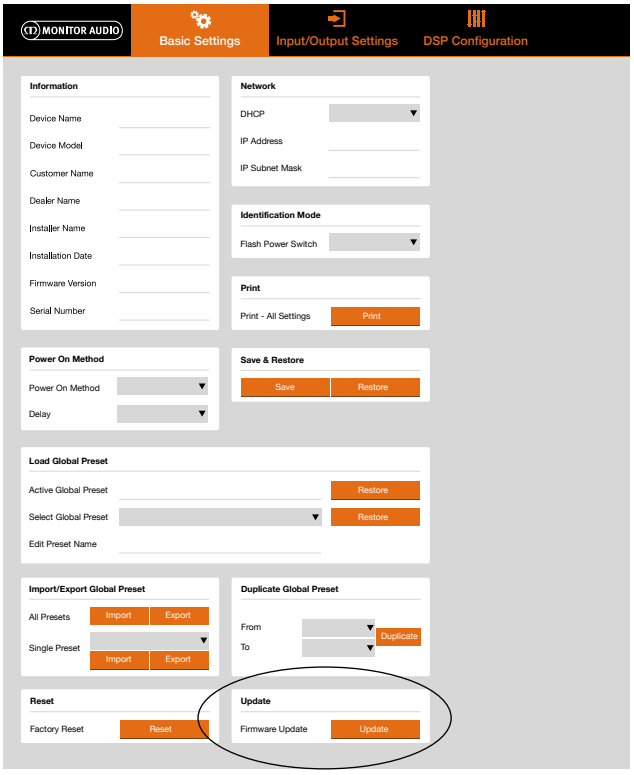
2.4

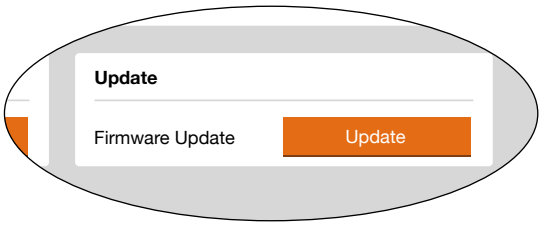


STEP 3.

Re-open the ‘Connect’ IP web interface in your device’s web browser. Re-type in the IP address of the amplifier if necessary.
At the bottom of the ‘Basic Settings’ tab you will find the option to update the firmware. Clicking on the ‘Firmware Update’ button will open a pop up window asking to locate the file. If this does not happen you may need to disable any pop-up blockers you are using on the web browser. Locate and double click on the correct .bin file and the amplifier will instruct you that the firmware is uploading.







STEP 4.

Once successfully uploaded, the amplifier will display a message to confirm the upload has been successful and will restart itself.
It is advisable to change tabs within the web interface, revert back to the ‘Basic Settings’ page to double check the firmware version has been updated successfully. You may need to refresh your web browser page or re-type in the IP address of the amplifier. Confirm the version number in the ‘Firmware Version’ field.

STEP 5.

The firmware is now updated, complete the rest of the amplifiers set-up information if necessary. Periodically check that your firmware is up to date using the same steps as above.
If you experience any issues with this update or require further advice, please contact our technical team.

Use the link below or scan the QR code to view our Amplifier Quick Start Guide instructional video:
bit.ly/ciamp_quickstart

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