

Warranties and Returns

QUALITY GUARANTEE: We stand behind the quality of our products. If you are not completely satisfied with our quality, please submit a claim at claims.uttermost.com within 30 days of receipt for a credit, replacement, or exchange.

FREIGHT CLAIMS: If your order is shipped with an Uttermost carrier, we take responsibility for any shipping damage that might occur, as well as the handling of freight claims. Please submit a claim at claims.uttermost.com within 5 days, and we will resolve it to your satisfaction.

RETURNS: If you wish to receive a credit for a defective or damaged product, the credit must be authorized and will be issued as soon as the defective or damaged product is received back at our Distribution Center.

CUSTOMER REMORSE: Authorized returns of first-quality merchandise are subject to a 25% restocking fee and must be received back in their original pack and resalable condition. The customer has to notify Uttermost of the request within 30 days of receiving.

REVELATION FABRIC PROGRAM: Revelation fabric option items are custom items and can not under any circumstances be canceled or returned for customer remorse.

PRODUCT MODIFICATIONS: Any modifications made to Uttermost, REVELATION, or Salt & Light products will automatically void the above warranties.
