



Warranty

WARRANTY

HomeStretch offers the original buyer 1) a one-year warranty from the date of purchase on frame, seat poly, springs, cover, power-recline motors, remote controls, and associated labor expenses; 2) a three-year warranty from the date of purchase on lift chair motors and power headrest/lumbar motors; and 3) a limited lifetime warranty from the date of purchase on all reclining mechanisms (manual, power, and lift). Warranties do not cover normal wear and/or abuse.

King Comfort Enhanced Warranty

HomeStretch offers the original buyer 1) a one-year warranty from the date of purchase on seat poly, springs, cover, power-recline motors, and associated labor expenses; and 2) a limited lifetime warranty from the date of purchase on the King Comfort recliner frame and mechanism. Warranties do not cover normal wear and/or abuse.

Limitation and Exclusions

This limited warranty is valid only to the original retail buyer of the HomeStretch furniture and is applicable only to furniture intended for normal household and home office use. The limited warranty does not extend to commercial or rental installations of the furniture.

Excluded from the limited warranty are defects and damages resulting from abuse, neglect, exposure to extreme temperatures or humidity, alterations, unauthorized repair or accidents including burns, cuts, scratches, tears, scuffs, watermarks, indentations or pet damage. Changes occurring from normal wear and usage are not covered by the limited warranty. Damages caused by the use of detergents, abrasives or other cleaning agents are not covered by the limited warranty.

HomeStretch is not responsible and will not be liable for consequential or incidental damages, including any loss, expense or damage other than to the furniture itself, which may result from a defect in the furniture. Some states do not permit exclusions or limitations of incidental and consequential damages, so this limitation and exclusion only applies in those states where such conditions and limitations are allowed.

HomeStretch does not provide implied warranties of merchantability or fitness for any particular purposes. These and any other implied warranties are specifically disclaimed by HomeStretch. Some states do not allow for limitations on length of warranties, and therefore, the time limitation applicable to this warranty may or may not apply.

This limited warranty is intended to provide you specific legal rights and is not intended to be a full, complete summary of such consumer rights as may be applicable from state to state. Except for such other rights as provided by the laws of the respective states, the remedies and relief provided under this limited warranty state the exact limitations of HomeStretch's warranty responsibility. HomeStretch's limited warranty provided herein is not transferable from the original retail buyer to any third party.

HomeStretch's obligation under this limited warranty is limited to repair or replacement at HomeStretch's discretion, such part or parts of the furniture covered by this warranty, which are determined to be defective in workmanship or materials upon examination and confirmation by HomeStretch or HomeStretch's designated agent. The cost of packing and shipping of the furniture to and from the factory, if required, is not covered by this limited warranty.

Presentation of Warranty Claims

Warranty claims should be referred to the dealer from whom the furniture was purchased. Upon presentation of the claim, HomeStretch or its designated agent shall be provided the model, fabric and identification information for the specific furniture located on the product tag attached to the framework of the furniture. Warranty repairs will be made by replacement of the defective parts, returning the furniture product for credit, or replacing the furniture product entirely. Any warranty service determination will be made by HomeStretch or its designated representative at the time of the claim.

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662.963.2494 (tel:6629632494)

info@hstretch.com (mailto:info@hstretch.com)

P.O. Box 379

146 Furniture Drive

Nettleton, MS 38858

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