
24" COMPACT CONVECTION SPEED-OVEN CARE AND MAINTENANCE

Get to know your appliance	3
Clean the oven	4
Dry the oven	6
Remove the side racks	7
Open handleless oven manually	8
Replace oven light	9
Troubleshooting	10
Fault codes	12

FISHER & PAYKEL

US CA

24" COMPACT CONVECTION SPEED-OVEN

MINIMAL

OM24NMUB5, OM24NMUG5,
OM24NMUNB5, OM24NMUNG5,
OM24NMTB5

CONTEMPORARY

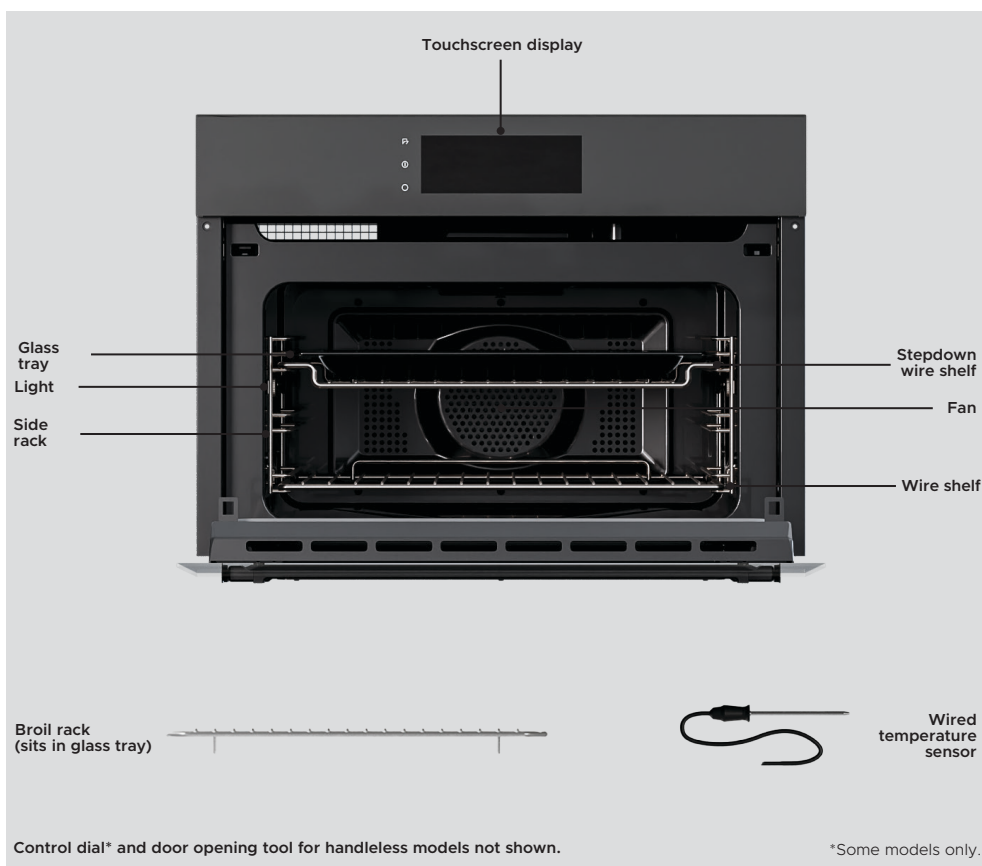
OM24NCUDX5, OM24NCTDX5

GET TO KNOW YOUR APPLIANCE



How to get the best results from your oven

- Download the app to use remote mode and get updates.
- Set up and condition the oven before you use it.
- Clean the oven regularly.
- Register your product to get streamlined service support.



CLEAN THE OVEN



Key steps to maintain your oven

- Clean surfaces with a damp cloth, and dry them with a lint-free cloth.
- Clean the door after each use.



We do not recommend:

- Scouring pads
- Stainless steel cleaners or polishes on surfaces other than stainless steel
- Abrasive, acidic, alkaline or solvent cleaning products, except as specified below.

Always allow the oven to cool to a safe temperature. Turn off the power supply before doing any manual cleaning or maintenance.

DO NOT CLEAN

Oven seal

Do not clean or remove this part. Take care not to rub, damage or move the oven seal.

CLEAN AFTER EACH USE

Oven door

Wipe clean with a soft cloth and a mixture of warm water and dishwashing liquid.

For stubborn stains

Mix baking soda and warm water with a non-abrasive scrubbing pad, then wipe dry with a soft, lint-free cloth.

Oven cavity

Clean up easy-to-reach spills, food or grease stains to prevent them becoming baked on.

Clean enamel surfaces with a damp cloth and a solution of hot water and mild detergent. Wipe dry with a soft cloth.

For stubborn spills

Clean accessible surfaces with a soft cloth and mild detergent. Contact Customer Care if further assistance is needed.

Temperature sensor

Wipe clean with a damp cloth and dishwashing liquid. Wipe dry with a microfibre cloth.

- Do not put in the dishwasher.
- Do not immerse in water.
- Do not clean with oven cleaner.

CLEAN REGULARLY

Racks, wire shelves and glass tray

Clean with a mild detergent and hot water. Dishwasher-safe.

Sliding shelves (if fitted)

Wipe clean with a damp cloth and dishwashing liquid.

- Do not wipe off the white lubricant (visible when the shelf is extended).
- Do not put in the dishwasher.
- Do not immerse in water.
- Do not clean with oven cleaner.

Oven door frame and plastic corner clips (if fitted)

Clean with mild detergent and hot water. Wipe dry with a microfibre cloth.

Control Panel

Use only a soft, damp cloth with mild detergent. Anything else may scratch and damage the control panel glass and screen.

- Do not use oven cleaners, harsh or abrasive cleaners.
- Do not use scouring pads, steel wool or sharp metal scrapers.

Dial (some models only)

Clean with a solution of mild detergent and hot water, then wipe dry.

- Do not use stainless steel or oven cleaner.

Stainless steel surfaces

Clean with mild detergent and hot water. Wipe dry with a microfibre cloth.

For stubborn stains, use a suitable stainless steel cleaner and polish.

- Ensure that your stainless steel cleaner does not contain chlorine compounds as these are corrosive and may damage the appearance of your oven.
- Always rub the stainless steel in the direction of the steel grain.

Glass panes

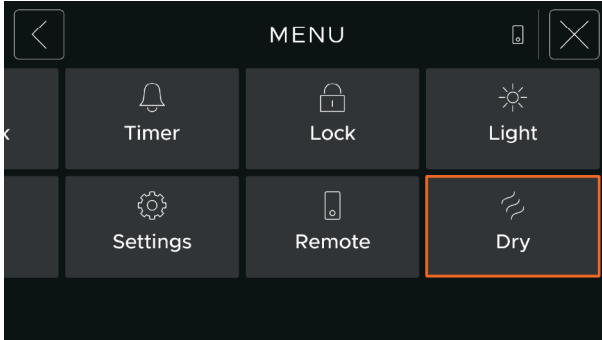
Wipe clean with a soft cloth and a mixture of warm water and dishwashing liquid.

Clean accessible glass surfaces without removing the inner pane.

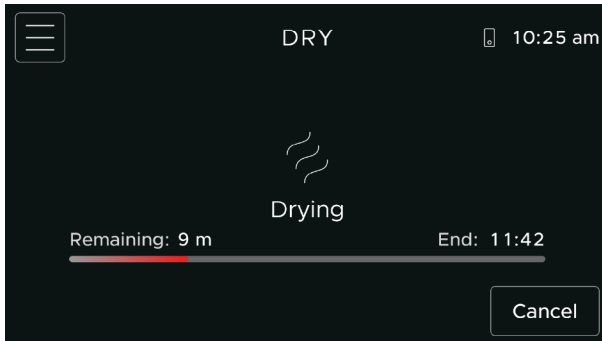
DRY THE OVEN



Run a DRY cycle after cooking to remove moisture from the oven.



1. Go to MENU  and select DRY.

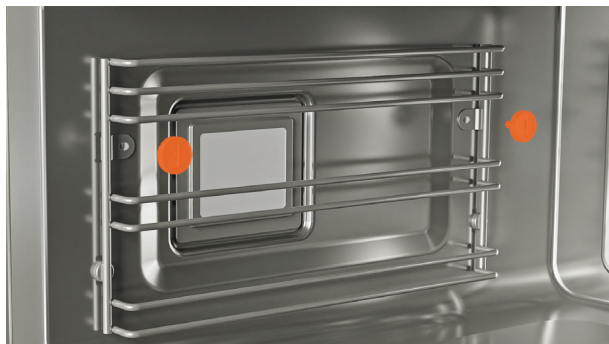


2. Wipe any excess water from the base of the oven, then press **START**.

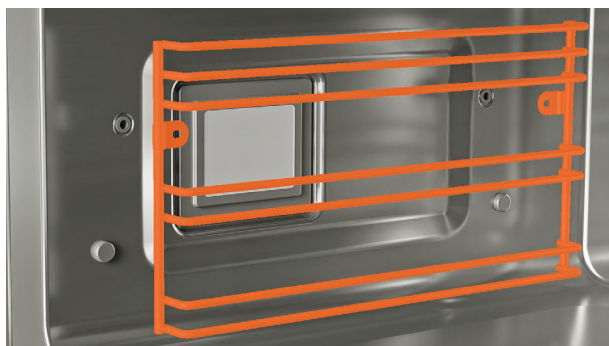
A progress bar will show while the drying cycle is running.

REMOVE THE SIDE RACKS

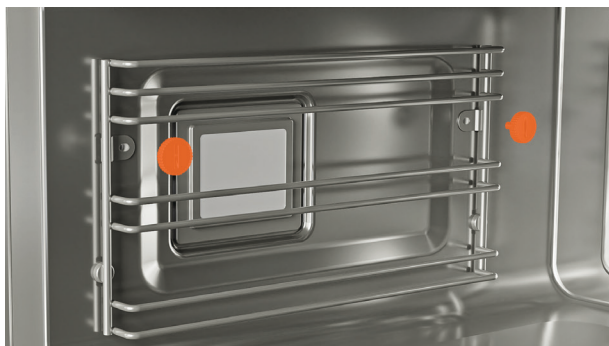
Remove the side racks to access the oven lights or to make it easier to clean inside the oven. Make sure the oven has cooled down first.



1. Remove all shelves, then unscrew the nuts that hold the rack in position. Use your fingers or a coin to loosen them.



2. Remove the rack.



3. To refit, place the rack back onto the side of the oven and secure with the nuts.

OPEN HANDLELESS OVEN MANUALLY

You can open your handleless oven door manually during a power cut, or while the oven is in Sabbath mode, using the supplied door-opening tool.



1. Hold the door opener by the loop, with the short end pointing to the right.



2. Carefully insert the door opener at the top right of the oven, between the centre louvre and the top of the door.

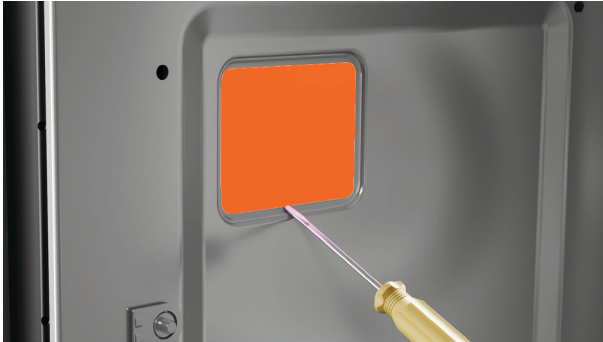


3. Rotate the door opener 90 degrees clockwise, then gently pull the door open.
Do not force the door opener if it doesn't turn freely as this could cause damage.

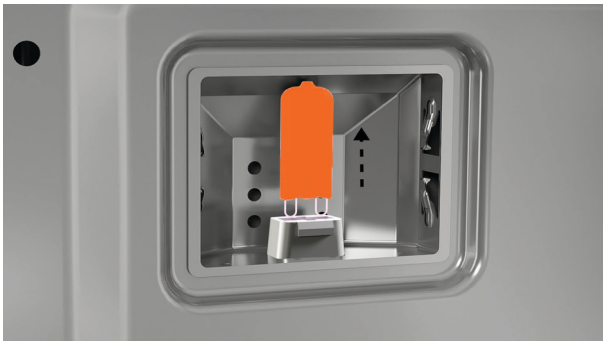
REPLACE OVEN LIGHT

You can replace the oven light, but this is not covered by your warranty.

The oven uses G9 220 - 240V/25W halogen light bulbs. Replacement bulbs are available via www.fisherpaykel.com.



1. Remove all shelves and side racks, then use a flathead screw driver to carefully prise off the glass light bulb cover.



2. Remove the faulty bulb from the socket.



3. Hold the new bulb in a soft cloth to avoid touching it as this will reduce its lifespan. Insert the bulb in the socket, then replace the cover.

General

Why will the product not turn on?

- No power. Make sure it is connected to the power supply and switched on at the wall.
 - Check the circuit breaker, or check if there is a power cut in your home or area. If the product still won't turn on, call Customer Care or your Authorised Service Centre.
-

Why is the display not working?

- The controls may be locked. Press and hold the screen to unlock.
-

Why isn't the oven heating up?

- If the oven is heating but not reaching the set temperature, the door may not be closed or sealing properly.
 - Ensure the door is closed properly and isn't being opened too often. If it does not close or seal properly, contact Customer Care.
 - If the display is working but the oven is not heating at all, it may be in Demo mode. Call Customer Care or your Authorised Service Centre.
-

Why is there a minimum temperature I can set?

- For food safety reasons, the oven has factory set minimum temperature settings depending on the function or method selected. Try selecting a different function or method that is designed for lower temperatures.
-

Why is the fan running while the oven is heating?

- The fan will run as part of the preheating stage to help the oven get up to temperature quickly. Depending on the function or method selected, the fan will turn off after the oven has heated.
-

Why aren't the lights turning on when I open the door?

- The light bulb(s) may have blown. Refer to 'Replace the oven light'.
 - The door may not be closed or sealing properly. Check that it is closed properly. If the problem persists, contact Customer Care.
-

Why isn't the oven door straight?

- The oven door may not be aligned correctly. Contact Customer Care or a trained and supported service technician.
-

What do I do if the door glass is cracked, chipped or shattered?

- Do not use the oven. Contact a Fisher & Paykel trained and supported service technician or Customer Care.
-

Why can't I access the oven settings?

- The oven is on or set for automatic cooking and cannot be adjusted. Turn the oven off and on or wait for automatic cooking to finish.
-

Why is there hot air blowing out of the vents after the oven has turned off?

- The cooling fans will continue to run after the oven is turned off to ensure the oven cools properly. These will automatically turn off once the oven has cooled.
-

Why is there moisture building up in the oven during cooking?

- Cooking can generate moisture. Wait for the oven to cool, then wipe it dry. Run a DRY cycle after cooking if required.
-

Why is there a burnt smell coming from the oven?

- There may be food burnt onto the oven base. Allow the oven to cool, then clean up accessible spills and food residue.
-

FAULT CODES

If there is a fault with your oven, it will beep and display an alert.

What to do

Follow the onscreen instructions or the steps in the following table to try and fix the issue and clear the alert.

Do not turn the oven off at the wall unless it is completely cool. Turning off the power while the oven is hot may damage the oven and its surrounding cabinetry.

FAULT CODE	POSSIBLE CAUSE	WHAT TO DO
A1	The oven has overheated.	• Allow the oven to cool down. • Once the oven has cooled down and the door has unlocked, the alert code will disappear. You can now use the oven.
F + number	Technical fault.	• Note down the alert code. • Wait until the cooling fans have stopped and the oven has completely cooled down. • Turn the power to the oven off at the wall. • Contact a Fisher & Paykel trained and supported service technician or Customer Care.

If the fault code disappears, you can continue to use your oven.

If the problem persists, note the fault code and contact Customer Care.

