



*When life happens, we make it better!™*

## FURNITURE

### 5 Year Accidental Stain & Damage Protection

## Service made easy...



① Oops!



② Click or call for service.



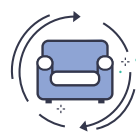
③ Connect with our Care Team.



④ FREE professional cleaning solution if required.



⑤ Get priority in-home service for stubborn stains.



⑥ Service repair complete!

Furniture • Wood • Glass • Area Rugs

### FOR SERVICE

Need Help? Visit us online at: [service.zucora.com](https://service.zucora.com)  
Or call us: **1.800.388.2640**

## What does this plan cover?

- ✓ Household food and beverages
- ✓ Human and pet bodily fluids
- ✓ Household food oil and grease
- ✓ Dye transfer
- ✓ Cosmetics or nail polish
- ✓ Ballpoint pen ink or crayon
- ✓ Rip, tear or cigarette burn(s)
- ✓ Frame, springs, joints, or mechanisms
- ✓ Power motion components
- ✓ Adjustable base bed frames
- ✓ Liquid marks or rings, heat marks
- ✓ Scratches which penetrate the finish
- ✓ Warping, lifting or bubbling of veneers
- ✓ Breakage of glass
- ✓ Eligible for replacement\*



## What is not covered?

- ✗ Wear and tear
- ✗ Pet Damage
- ✗ Permanent Marker
- ✗ Accumulation of stains, soiling, and perspiration
- ✗ Seam separation and manufacturer defects
- ✗ Abuse or misuse
- ✗ Cracking and peeling, fading and discolouration

\*FOR FULL DETAILS REFER TO THE SMARTONE PLAN TERMS AND CONDITIONS



ZUCORAHOME

552 Clarke Road, London ON N5V 3K5



### Plan Terms & Conditions

Scan for complete Terms and Conditions  
[zucorahome.com/smartplans](https://zucorahome.com/smartplans)

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