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## Warranty



## Warranty Information

**Five Year Limited Warranty**

Alexvale warrants to the original retail purchaser all wood frames to be free from manufacturing defects for five years in its original fabric under normal use and conditions.

Alexvale warrants to the original retail purchaser the seat cushion foam not to lose in excess of 10% of the original height standard of the cushion for a period of five years under normal use and conditions. Please do not confuse loss of foam height with softness. Reversible cushions should be rotated and turned every sixty days. Claims of cushion foam defect are subject to proper evaluation at Alexvale's discretion. Specific evaluations and results, as well as ownership rights remain at Alexvale's discretion on all returned items.

Alexvale warrants to the original retail purchaser the springs, glider mechanisms, reclining mechanisms, sleeper mechanisms, and innerspring sleeper mattresses to be free of manufacturing defects for five years under normal use and conditions.

**One Year Limited Warranty**

Alexvale warrants to the original retail purchaser legs, casters, the upholstery fabric and air mattress for one year against wear under conditions of normal care and use. (However, this warranty does not cover fabric fading, pilling, shrinking, colorfastness, commercial dye lot variations, or wrinkling and is not valid where there is evidence of heavy soiling.)

**Service**

Alexvale guarantees to the original retail purchaser that we will repair or replace (including by substituting a different part), after proper inspection and at our option in our sole discretion, any part or parts of our product which fail to perform properly because of manufacturing defects for the period of time from the date of purchase as set forth in the above warranties.

To obtain service, contact your retailer. Alexvale will honor reasonable and customary labor charges for a period of one year from the original date of sale for the purpose of repair or replacing warranty parts. Your retailer will contact Alexvale for service in the event of a warranted manufacturing defect. Merchandise to be returned to the plant for service will be picked up at the retailer's store via Alexvale truck. Transportation arrangements between your home and your retailer should be made by you and your retailer. Any charges for transportation other than Alexvale truck are not covered by these warranties.

**Limitations and Exclusions**

These warranties are made to you, the original purchaser from an authorized Alexvale dealer, and do not cover furniture purchased second-hand or distressed. These warranties do not apply to furniture that has been subject to abuse, abnormal use, or improper care. The warranties do not apply to rental, business, commercial, institutional or other non-residential uses.

**THESE WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. ALEXVALE WILL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR INDIRECT DAMAGES, EVEN IF IT HAS REASON TO KNOW IN ADVANCE THAT THEY ARE POSSIBLE AND IN NO EVENT WILL ALEXVALE'S RESPONSIBILITY EXCEED THE**

**ORIGINAL MANUFACTURED COST.** These warranties give you specific legal rights, and you may have other rights that vary from state to state. Some states do not allow the exclusion of implied warranties or the limitation of damages, so the above exclusions and limitations may not apply to you. Alexvale does not authorize anyone, including its retailers, to create for it any other warranty, obligations, or liability in connection with this product.

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FIND FURNITURE

- Sofas
- Sectionals
- LoveSeats
- Chairs
- Sleepers
- Ottomans
- Tables
- Leather

FABRICS

- All Covers
- Accent
- Body
- Leather
- Pillow Only

WHERE TO BUY

Find an Alexvale Dealer Near You

ALEXVALE

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Custom Upholstery