# **ZLINE** ATTAINABLE LUXURY®



## **DUAL FUEL RANGES**

www.zlinekitchen.com



ZLINE Kitchen and Bath provides Attainable Luxury, where the kitchen and bath of your dreams is never out of reach. Through our unique designs and unparalleled quality, we're dedicated to providing you an elevated experience in the heart of your home. With an endless selection of features and finishes, our inspiration is your reality.





ZLINE is fueled by a passion for innovation; A relentless pursuit of bringing the highest end luxury designs and professional features into everyone's homes. Because we continually strive to improve our products, we may change specifications and designs without prior notice.

▲ WARNING: This product can expose you to chemicals including nickel, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

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### **IMPORTANT SAFETY INSTRUCTIONS**

WARNING: If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch.
  - Do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



WARNING:

WARNING

- Never Operate the Top Surface Cooking Section of this Appliance Unattended
- Failure to follow this warning statement could result in fire, explosion, or burn hazard that could cause property damage, personal injury, or death.
- If a fire should occur, keep away from the appliance and immediately call your fire department. DO NOT ATTEMPT TO EXTINGUISH AN OIL/GREASE FIRE WITH WATER.

General Safety

### **IMPORTANT SAFETY INSTRUCTIONS**



If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.

- Before beginning installation, please read and follow these important instructions for the safety of your home and the people living in it.
- The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation, improper use of the appliance, or failure to heed the warnings listed.
- The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics.
- This appliance has been designed for non-commercial, domestic use only.
- Please observe all local, state, and national codes and ordinances. Please ensure the range is properly grounded. The plug should always be accessible. Installation must conform with local codes, or in the absence of codes, the National Fuel Gas Code ANSI Z223.1/NFPA 54.
- The installer should leave these instructions with the consumer who should retain for local inspectors' use and for future reference. Electrical installation must be in accordance with the National Electrical Code ANSI/NPA70-latest edition and/or local codes.
- In Massachusetts: Installation must be performed by a "Massachusetts" licensed plumber or gasfitter. A T-handle type manual gas valve must be installed in the gas line connected to this appliance.
- In Canada: Installation must be in accordance with the current CAN/CGA-fe 149.1 natural gas installation code or CAN/CGA-B 149.2 propane installation code and/ or local codes. Electrical installation must be in accordance with the current CSA C22.1 Canadian electrical codes Part 1 and/or local codes.
- The installation of appliance designed for manufactured (mobile) home installation must conform with the Manufactured Home Construction and Safety Standard, Title 24CFR, Part 3280 [formerly the Federal Standard for Mobile Home Construction and Safety, Title 24, HUD (Part280)] or with local codes where applicable.
- Installation of any gas-fired equipment should be made by a licensed plumber. A manual gas shut-off valve must be installed in the gas supply line for safety and ease of service.

### **IMPORTANT SAFETY INSTRUCTIONS**



An air curtain or other overhead range/range top hood, which operates by blowing downward airflow onto the range, shall not be used/installed in conjunction with this gas range top.

- Please ensure that the altitude of your home is conducive for the use of gas cooking products. If the product is installed at higher altitudes above sea level, you may experience issues with gas pressure that will affect product performance. Please consult your local gas company for recommendations before purchasing or installing.
- Do not store or use gasoline or any other flammable substances in the vicinity of this or any other appliance.
- NEVER use this appliance as a space heater to heat or warm the room. Doing so may result in carbon monoxide poisoning.
- NEVER cover any slots, holes, or passages. Doing so blocks air flow and may cause carbon monoxide poisoning. Aluminum foil linings may also trap heat, causing a fire hazard.
- If a gas leak is detected, refer to the "WHAT TO DO IF YOU SMELL GAS" alert on page 1.
- Installation and service on this product must be performed by a qualified installer, servicer, or gas supplier.
- Know how to shut off gas supply at the meter and disconnect the electrical power to the appliance at the circuit breaker or fuse box in case of an emergency. Installers should also show appliance owners the location of the appliance gas shut-off valve and how to shut it off if necessary.
- If the appliance is located near a window, NEVER hang long curtains or paper blinds on that window. They could blow over the surface burners and ignite, potentially causing a fire hazard.
- Keep the appliance area clear and free from combustible materials, gasoline, and other flammable vapors and liquids.

#### **PRODUCT DIMENSIONS**



NOTE: The above diagram is of the RA36 model; the measurements listed without a letter are universal across all RA models. See the next page for dimensions by model, and for in-depth product and cutout dimensions, see pages 10–11.

#### **PRODUCT DIMENSIONS (CONTINUED)**

NOTE: Product width ("A") changes depending on size of range:

- RA24 series ranges: Actual product width is 23 7/8" (606 mm)
- RA30 series ranges: Actual product width is 29 3/4" (756 mm)
- RA36 series ranges: Actual product width is 35 3/4" (908 mm)
- RA48 series ranges Actual product width is 47 3/4" (1213 mm)
- RA60 series ranges: Actual product width is 59 7/8" (1521 mm)

NOTE TO INSTALLERS: Additional dimensions by letter from the previous page are outlined below. While these dimensions are similar across all models, they do vary slightly depending on the size of the range, so be sure to take these into account when hooking the unit up to its electrical and gas supplies.

| RANGE SIZE    | А         | В       | С        | D        | E       | F        |
|---------------|-----------|---------|----------|----------|---------|----------|
| RA24          | 23 7/8"   | 1 7/8"  | 18 1/4"  | 7 1/2"   | 2 1/2"  | 6"       |
| series ranges | (606 mm)  | (48 mm) | (464 mm) | (191 mm) | (64 mm) | (152 mm) |
| RA30          | 29 3/4"   | 2"      | 19"      | 7"       | 2 1/2"  | 5 7/8"   |
| series ranges | (756 mm)  | (51 mm) | (483 mm) | (178 mm) | (64 mm) | (149 mm) |
| RA36          | 35 3/4"   | 2 1/4"  | 18 3/4"  | 8"       | 2 1/2"  | 5 7/8"   |
| series ranges | (908 mm)  | (57 mm) | (476 mm) | (203 mm) | (64 mm) | (149 mm) |
| RA48          | 47 3/4"   | 2"      | 19"      | 5"       | 2"      | 5 1/2"   |
| series ranges | (1213 mm) | (51 mm) | (483 mm) | (127 mm) | (51 mm) | (140 mm) |
| RA60          | 59 7/8"   | 2"      | 19"      | 5 3/4"   | 2"      | 5"       |
| series ranges | (1521 mm) | (51 mm) | (483 mm) | (146 mm) | (51 mm) | (127 mm) |

#### GAS SUPPLY

- This appliance shall only be installed by an authorized professional.
- If local codes permit, a flexible metal appliance connection with the new AGA or CGA certified design, 3/4" (19 mm), is recommended for connecting this appliance to the gas supply line. DO NOT bend or damage the flexible connector when moving the appliance.
- This appliance must be used with the pressure regulator provided (see below). The
  regulator must be properly installed in order to be accessible when the appliance is
  installed in its final location. The pressure regulator must be set for the type of gas to
  be used. The pressure regulator has 1/2" (13 mm) connection female pipe thread. The
  appropriate fitting must be determined based on the size of your gas supply line, the
  flexible metal connector, and the shut-off valve.
- The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 PSI (3.4 kPa).
- All opening holes in the wall and floor, back and under the appliance shall be sealed before installation of the appliance.
- A manual valve shall be installed in an accessible location in the gas line external to the appliance for the purpose of turning on and shutting off the gas to the appliance.



Do not use aerosol sprays in the vicinity of this appliance while it is hot.

Pressure Regulator



#### **ROOM VENTILATION**

An exhaust fan may be used with the appliance; in each case it shall be installed in conformity with the appropriate national and local standards. Exhaust hood operation may affect other vented appliances; in each case it shall be installed in conformity with the appropriate national and local standards.

#### TYPE OF GAS

This appliance is shipped from the factory for use with natural gas. For use with liquid propane gas, please follow the conversion procedure described on page 18. A step by step conversion procedure is also included with each set of liquid propane gas orifices.

#### GAS PRESSURE

- The maximum inlet gas supply pressure incoming to the gas appliance pressure regulator is 1/2 PSI (3.4 kPa).
- The minimum gas supply pressure for checking the regulator setting shall be at least 1" W.C.P. (0.25 kPa) above the inlet specified manifold pressure to the appliance. This operating pressure is 4" W.C.P. (1 kPa) for natural gas and 10" W.C.P. (2.75 kPa) for liquid propane gas.
- Range top requires 1"- 6" (25-152 mm) side wall spacing above the counter height for proper combustion. Please review specific model installation instructions for required dimensions; 30"-36" (762-914 mm) between the range top and bottom of the range hood above, 1/4" (6 mm) for sides below countertop height.

NOTE: Please consult your local building codes for variations with installation.

#### **INSTALLING THE LEGS**

The ranges must be used with the legs properly installed. Height-adjustable legs are shipped with the range in a foam container above the range. Legs are 4" (102 mm) tall and can be adjusted up to  $2 \frac{1}{2}$ " (64 mm) for a maximum height of 6  $\frac{1}{2}$ " (165 mm).



Before installing the legs, position the appliance near its final location, as the legs are not suitable for moving the appliance over long distances.

- After unpacking the range, raise it enough to insert the legs in the appropriate receptacles situated on the lower part of the appliance. Lower the range gently to keep any undue strain from legs and mounting hardware.
- 2. Adjust leg height to the desired level by twisting the inside portion of the leg assembly until the proper height is reached. Check with a level that the range is perfectly level.

#### INSTALLING THE SQUARE COVERS

Some ranges come with attachable square leg covers. To install, loosen the round leg from the range to accommodate for the square leg. Align the top of the square leg (with the slit) to the top of the round legs and slide in. Adjust the square leg and the round leg until they are flush with the ground.



NOTE: If the range is not level, the cooking will be uneven. When adjusting the legs, ensure they are the same height.

#### INSTALLING THE ANTI-TIP SYSTEM

The chains shipped with the range must be properly secured to studs on the rear wall. The height of the bracket from the floor must be determined after the range legs have been adjusted to the desired height and after the range has been leveled.



A child or adult can tip the range and be fatally injured; take care to adjust the chains if the range is moved. Failure to do so can result in death or serious injury.



- 1. Measure the distance from the floor to where the chains connect on the back of the appliance.
- Position the ends of the chains on the wall at the desired height and add an extra 1/8" (3 mm) to ensure stability. Mark each location with a pencil. The chains must be placed at 2 1/4" (57 mm) from the back of the range (see Figure 2 above).
- 3. Pre-drill holes at the marked locations on the wall.
- 4. Slide the range against the wall, feed Phillips-head screws through each chain, and tighten using a stub screwdriver or drill with a 90° adapter. Refer to Figure 2 above.
- 5. Check to see that the chains are connected properly. Then grasp the top rear edge of the range and carefully attempt to tilt it forward. Verify that the chains are engaged.
- 6. You may also secure the range with fixed screws on the wall by drilling screws through the holes in the false exhaust plate at the top rear edge of the range (see Figures 1 and 3).

**NOTE:** If your wall is not suitable for installation, chains and/or screws should be fixed to an appropriate cabinet structure.



Scan to follow along with a video.

#### INSTALLATION REQUIREMENTS AND CUTOUTS

#### GAS VALVE LOCATION

- An agency-approved, properly-sized manual shut-off valve should be installed no higher than 3" (76 mm) above the floor and no less than 2" (51 mm) and no more than 8" (203 mm) from the right side of the range (facing product).
- To connect gas between shut-off valve and regulator, use an agency-approved, properly sized flexible or rigid pipe. Check all local code requirements.

#### INSTALLATION ADJACENT TO KITCHEN CABINETS

- The range may be installed directly adjacent to existing standard countertop cabinet heights of 36" (914 mm) from the floor.
- For the best look, the range top should be level with the cabinet countertop, depending on your kitchen layout. This can be accomplished by adjusting the leg height as noted on "Installing The Legs" on page 8.
- NOTE: The range CANNOT be installed directly adjacent to kitchen walls, tall cabinets, tall appliances, or other vertical surfaces above 36" (914 mm) high. The minimum side clearance in such cases is 6" (152 mm).
- Wall cabinets with minimum side clearance must be installed 18" (457 mm) above the countertop with countertop height between 35 1/2" (901 mm) and 37 1/4" (946 mm). The maximum depth of wall cabinets above the range shall be 13" (330 mm).
- For cutout depth, the recommendation for all RA models is the standard cabinet depth of 24" (610 mm) so the front face of the oven sticks out from the counter to fully and safely open the door for optimal use.
- For cutout width between cabinets, the recommendations below are slightly larger than the actual product widths noted on pages 4–5 and page 11; this allows for minimal clearance on each side. Kitchen layouts may vary slightly, so adjust accordingly:
  - RA24 series ranges: 24" (610 mm)
  - RA30 series ranges: 30" (762 mm)
  - RA36 series ranges: 36" (914 mm)
  - RA48 series ranges: 48" (1219 mm)
  - RA60 series ranges: 60" (1524 mm)



Do not install ranges in an island configuration. Exposed areas of the range may become hot and can cause injury.



#### MINIMUM CUTOUT WIDTH

"W" changes with size of range: 24"-60" (610-1524 mm)

| RANGE SIZE         | EXTERNAL DIMENSIONS*  | INTERNAL DIMENSIONS  |  |
|--------------------|---|--|--|
| RA24 series ranges | 23 7/8" W x 27 1/2" D x 36 1/8" H<br>606 mm W x 699 mm D x 918 mm H | 18 1/2" W x 18 1/2" D x 14" H<br>470 mm W x 470 mm D x 356 mm H                |  |
| RA30 series ranges | 29 3/4" W x 27 1/2" D x 36 1/8" H<br>756 mm W x 699 mm D x 918 mm H | 26 1/2" W x 18 1/2" D x 14" H<br>673 mm W x 470 mm D x 356 mm H                |  |
| RA36 series ranges | 35 3/4" W x 27 1/2" D x 36 1/8" H<br>908 mm W x 699 mm D x 918 mm H | 30 1/2" W x 18 1/2" D x 14" H<br>775 mm W x 470 mm D x 356 mm H                |  |
| RA48 series ranges | 47 3/4" W x 27 1/2" D x 36 1/8" H                                   | Small oven:<br>12 1/2" W x 18 1/2" D x 14" H<br>318 mm W x 470 mm D x 356 mm H |  |
|                    | 1213 mm W x 699 mm D x 918 mm H                                     | Large oven:<br>26 1/2" W x 18 1/2" D x 14" H<br>673 mm W x 470 mm D x 356 mm H |  |
| RA60 series ranges | 59 7/8" W x 27 1/2" D x 36 1/8" H                                   | Small oven:<br>18 1/2" W x 18 1/2" D x 14" H<br>470 mm W x 470 mm D x 356 mm H |  |
|                    | 1521 mm W x 699 mm D x 918 mm H                                     | Large oven:<br>30 1/2" W x 18 1/2" D x 14" H<br>775 mm W x 470 mm D x 356 mm H |  |

\* Product heights are based on legs being at their lowest settings.

#### **ELECTRIC POWER RATING**

| RANGE SIZE             | AMPERAGE | VAC     | PLUG                      |  |
|------------------------|----------|---------|---------------------------|--|
| RA24 series ranges     | 20A      |         |                           |  |
| RA30 series ranges 15A |          |         |                           |  |
| RA36 series ranges     | 15A      | 240 VAC | NEMA 14-50P (50 AMP plug) |  |
| RA48 series ranges     | 30A      |         |                           |  |
| RA60 series ranges     | 40A      |         |                           |  |

A properly grounded and horizontally-mounted NEMA 14-50P electrical outlet should be installed in the wall behind the range at least 2" (51 mm) above the floor and not more than 8" (203 mm) from the bottom left side (facing product).



#### **ELECTRICAL GROUNDING**

Our oven is equipped with a four-prong plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle. Do not cut or remove the prong from this plug.



Disconnect electrical power at the circuit breaker box or fuse box before installing the appliance. Provide appropriate ground for the appliance. Use copper conductors only. No attempt should be made to operate the appliance during power failure.

#### GAS CONNECTION

- All gas connections must comply with national and local codes. The gas supply line (service) must be the same size or greater than the inlet line of the appliance. This range uses a 1/2" (13 mm) NPT inlet. Use appropriate sealant on all pipe joints that are resistant to gas.
- This range can be used with natural or liquid propane gas. The range is shipped from the factory for use with natural gas.
- For liquid propane gas household installation, the appliance must be converted by a factory-trained professional, or qualified licensed plumber or gas service company.
- Gas conversion is important for safe and effective use of the appliance. It is the responsibility of the owner of the range to perform the appropriate gas conversion following the directions of the manufacturer.
- The gas conversion procedure is described in this manual and in the package containing the conversion orifices shipped with every range.
- Please provide the service person with this manual before work is started on the range top.



#### NOTES:

- Leak testing of the appliance shall be conducted according to the manufacturer's instructions.
- Always check for leaks with a soapy water solution or other acceptable method.
- Check for gas leakage on all gas connections between inlet gas pipes of the appliance, the gas regulator, and the manual shut-off valve. Bubbles will form with a soapy water solution if there is a leak.

#### MANUAL SHUT-OFF VALVE

- This valve is not shipped with the appliance and must be provided by the installer.
- The valve must be installed in the gas service line between the gas hook-up on the wall and the appliance inlet, in a position where it can be reached quickly in the event of an emergency.
- In Massachusetts: A T-handle type manual gas shut-off valve must be installed in the gas supply line to this appliance.

#### FLEXIBLE CONNECTIONS

- In case of installation with flexible couplings and/or quick-disconnect fittings, the installer must use a heavy duty, AGA design-certified commercial flexible connector of at least 1/2" (13 mm) NPT with a suitable strain relief in compliance with ANSI Z21.41 and Z21.69 standards.
- In Massachusetts: The unit must be installed with a 36" (914 mm) flexible gas connector.
- In Canada: Use CAN 1-6, 10-88 metal connectors for gas appliances and CAN 1-6.9, M79 quick disconnect devices for use with gas fuel.

#### PRESSURE TEST POINT STOPPER VALVE

To avoid gas leaks, the pressure test-point stopper valve and gasket supplied with the range is already installed on the gas fitting at the back of the range according to the diagram below.



#### PRESSURE REGULATOR

Since service pressure may fluctuate with local demand, every gas cooking appliance must be equipped with a pressure regulator on the incoming service line for safe and efficient operation.

Pressure Regulator



- The pressure regulator shipped with the appliance has two female 1/2" (13 mm) NPT threads.
- The regulator shall be installed properly in order to be accessible when the appliance is installed in its final position.
- Manifold pressure should be checked with a manometer and comply with the values indicated below.

Natural gas — 4" W.C.P. (1 kPa) Liquid propane gas — 10" W.C.P. (2.45 kPa)

- Incoming line pressure upstream from the regulator must be 1" W.C.P. (0.25 kPa) higher than the manifold pressure in order to check the regulator.
- The regulator used on this range can withstand a maximum input pressure of 1/2 PSI (13.8" W.C.P. or 3.4 kPa). If the line pressure exceeds that amount, a step down regulator is required.
- The appliance, its individual shut-off valve, and the pressure regulator must be disconnected from the gas line during any pressure testing of that system at pressures in excess of 1/2 PSI (13.8" W.C.P. or 3.4 kPa).



Before carrying out this operation, disconnect the appliance from gas and electricity. Gas conversion shall be conducted by a factory-trained professional.

#### LIQUID PROPANE CONVERSION PROCEDURE

The gas conversion procedure for this range top includes:

- 1. Pressure Regulator
- 2. Surface Burners
- 3. Flame Adjustment

The conversion is not finished if all steps are not completed. Before performing the gas conversion, locate the package containing the replacement orifices, which has a number indicating its flow diameter printed on the body. Consult the table below for matching orifices to burners. Save the orifices removed from the range top for future use.

LPG: Liquid Propane Gas NG: Natural Gas



Scan to follow along with a video.

Reference the diagrams below if your range was manufactured before May 2021. To check, reference the rating label under the front edge of the range. In some older models, the label may be located on the back of the unit.



Appliance Tag Here

LPG: 0.90 - L10

NG: 1.45 - N10

Rapid Burner

LPG: 0.83 - L7 NG: 1.25 - N7 Semi-Rapid Burner

Dual Burner LPG: 1.08 - L15 NG: 1.79 - N15 Auxillary Burner LPG: 0.65 - L6 NG: 1.04 - N6



Example label



Dual Burner LPG: 1.08 - L15 NG: 1.79 - N15 Rapid Burner LPG: 0.90 - L10 NG: 1.45 - N10



Auxillary Burner LPG: 0.65 - L6 NG: 1.04 - N6 Dual Burner LPG: 1.08 - L15 NG: 1.79 - N15 Auxillary Burner LPG: 0.65 - L6 NG: 1.04 - N6

Reference the diagrams below if your range was manufactured after May 2021. To check, reference the rating label under the front edge of the range. In some older models, the label may be located on the back of the unit.





LPG: 1.27 - L20 NG: 2.38 - N21

LPG: 0.65 - L6 NG: 1.04 - N6

LPG: 1.27 - L20 NG: 2.38 - N21

LPG: 1.08 - L15 NG: 1.79 - N15

LPG: 0.65 - L6 NG: 1.04 - N6



#### **STEP 1: PRESSURE REGULATOR**

The pressure regulator supplied with the appliance is a convertible type pressure regulator for use with natural gas at a nominal outlet pressure of 4" W.C.P. (1 kPa) or liquid propane gas at a nominal outlet pressure of 10" W.C.P. (2.5 kPa) and it is pre-assembled from the factory to operate with one of these gas pressures as indicated in the labels affixed on the appliance, package, and instruction booklet.

To convert the regulator for use with other liquid propane gas:

- 1. Unscrew the front cap of the regulator (as seen below). Inside the cap is a screw. By hand, remove the screw to reveal a spring. Invert the screw back into the cap with the spring on top.
- 2. With the spring sticking out of the cap, reinstall the cap back onto the regulator.
- 3. Using a manometer, double check pressure is at 10" W.C.P. (2.5 kPa). If you need to adjust pressure, screw or unscrew the black spacer where the spring is located.



Any issues related to improper propane conversion are NOT covered under warranty.



#### **STEP 2: SURFACE BURNERS**

- 1. To replace the orifices of the surface burners, lift up the burners and unscrew the orifices shipped with the range using a 7 mm socket wrench.
- 2. Replace orifices using the conversion set supplied with the range. Each orifice has a number indicating its flow diameter printed on the body. Consult the tables starting on page 18 for matching orifices to burners.



NOTE: For the dual burner, the orifice is located on the side of the burner. Use a 7 mm boxed end wrench to remove and tighten.



Scan to follow along with a video.

#### **STEP 3: FLAME ADJUSTMENT**

- 1. Light one burner at a time and set it to the MINIMUM position (small flame).
- 2. Remove the knob by firmly and carefully pulling it straight out.
- 3. The range is equipped with a safety valve. Using the 2.0 x 50 mm flat-head screwdriver provided with this manual, locate the adjustment screw (see diagram below), hold the metal stem with one hand and turn the screwdriver to the right or left until the burner flame is adjusted to desired minimum.
- 4. Make sure that the flame does not go out when switching quickly from the MAXIMUM to the MINIMUM position.

The high flame setting cannot be adjusted to be lower. If the height is too high, revisit the conversion set-up. A step may have been missed.



Reference the diagrams below if your range top was manufactured before May 2021. To check, reference the rating label under the front edge of the range. Scan the QR code to follow along with a video.



Reference the diagrams below if your range top was manufactured after May 2021. To check, reference the rating label under the front edge of the range. Scan the QR code to follow along with a video.





#### INSTALLATION CHECKLIST

- 1. Is the range mounted on its legs and is the unit level?
- 2. Is the back guard securely connected?
- 3. Have the chains been properly installed?
- 4. Does the clearance from the side cabinets comply with the manufacturer's direction?
- 5. Is the electricity properly grounded to a dedicated NEMA 14-50P receptacle?
- 6. Is the gas service line connected following the directions of the manufacturer?
- 7. Have all the proper valves, stoppers, and gaskets been installed between the range and the service line?
- 8. Has the gas connection been checked for leaks?
- 9. Has the range been set up for the type of gas available in the household (liquid propane gas or natural gas)?
- 10. Does the flame appear sharp blue with no yellow tipping?
- 11. Has the minimum setting for all burners been adjusted?
- 12. Have the range top flames been adjusted to customer preference?
- 13. Are the oven burners/elements installed properly and functioning?

#### FINAL PREPARATION

- All stainless steel body parts should be wiped with hot, soapy water and with a stainless steel cleanser.
- If build-up occurs, do not use steel wool, abrasive cloths, cleaners, or powders. If it is
  necessary to scrape stainless steel to remove encrusted materials, soak with hot, wet
  cloths to loosen the material, and then use a wood or nylon scraper. DO NOT use a
  metal knife or any other metal tool to scrape stainless steel.
- Before using the oven for food preparation, clean thoroughly with a warm soap and water solution to remove film residues and any dust or debris from installation, then rinse and wipe dry.

### WARRANTY

#### COVERAGE

ZLINE Kitchen and Bath range products will be warrantied for one year from the original purchase date for the original purchaser of the product. This warranty covers all parts and labor for necessary repairs if any part of the product proves to be defective in materials or workmanship. The product must be deemed serviceable via troubleshooting with the ZLINE Kitchen and Bath service team. All service on ZLINE Kitchen and Bath range products under the above warranty must be performed by ZLINE approved and certified service providers, unless otherwise specified by ZLINE Kitchen and Bath. Service will be provided during normal business hours.

#### TERMS

This warranty applies only to the original purchaser of a range product installed for normal residential use. This is defined as a single-family, residential dwelling in a non-commercial setting. Commercial settings include but are not limited to: schools, churches, hotels, restaurants, vacation rentals such as Airbnb, day care centers, private clubs, fire stations, common areas in multi-family dwellings, nursing homes, food service locations, and institutional food service locations such as hospitals or correction facilities. This warranty is non-transferable and will not be extended based on the date of installation. The warranty applies only to products installed in the contiguous United States and the District of Columbia.

Failure to secure certified warranty service per these terms will result in a forfeiture of the remaining warranty. Out of pocket payments will not be reimbursed unless prior approval is received from ZLINE Kitchen and Bath and/or our service contract partner. Unapproved out of pocket payments for service will not be reimbursed. All warranty procedures must be followed to maintain warranty coverage.

Warranty shall not apply and ZLINE Kitchen and Bath is not responsible for damage resulting from negligence, improper maintenance, misuse, abuse, alteration of or tampering with the appliance, accident, natural disaster, improper electric supply, flare-up fires, unauthorized service or repair, improper installation, or installation not in accordance with the instructions contained in the manual, or with local government codes.

### WARRANTY

#### WHAT IS NOT COVERED

- 1. Installation or start-up, damages or problems caused by improper installation or use.
- 2. Improper liquid propane gas conversion or damage related to improper liquid propane gas conversion.
- 3. Range top burner flame adjustments or related complaints.
- 4. Service by unauthorized service providers or damage related to unauthorized service or unauthorized parts.
- 5. Installation in any commercial or non-residential application.
- 6. Corrections regarding normal adjustments or settings, or local gas supply issues resulting in low gas pressure or other issues.
- 7. Removal or re-installation cost.
- 8. Aesthetic damage, scratches, or natural wear caused by normal use.
- 9. Second-hand, open box products, or products purchased from an unauthorized retailer.
- 10. Service for gas pressure issues related to installation at high altitudes. A high-altitude pressure regulator must be sourced by the customer.

NOTE: In the event that service is dispatched, and it is discovered that the reported issue is not covered under warranty based on the disclaimers above, the customer will be responsible for all service fees. Failure to pay these fees will result in the forfeiture of remaining warranty coverage.



The rating tag shows the model and serial number of your range. The tag is located under the front edge of the range top. The tag is visible when the oven door is open. Do not remove permanently affixed labels, warnings, or plates from the product. This will void the warranty.





#### SERVICE

For warranty service, please contact our Customer Service team at 1-614-777-5004 or visit www.zlinekitchen.com/contact to utilize our online Customer Experience Portal.



Need to purchase a part or accessory for your ZLINE product? Visit www.zlineparts.com, ZLINE's official parts distribution partner.

1-614-777-5004

www.zlinekitchen.com

contact@zlinekitchen.com



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