

WARRANTY INFORMATION

Warranty begins on date of delivery to dealer.

If you are experiencing a problem with your furniture, simply notify your local dealer. Smith Brothers will repair any problems that fall under our warranty at no charge to you. Depending on your location and the age of your furniture, your local dealer may require nominal charges for pickup, shipment, and re-delivery.

Note: Back cushions with blown fiber filling are exceptionally soft, but these fibers will show a loss of resilience as a result of normal use. Smith Brothers of Berne cannot warrant blown-fiber back cushions against softening and flattening of fibers, which are considered normal wear, and not defects. The cushions should be fluffed occasionally to keep these fibers evenly distributed.

Exclusions: This warranty does not apply to furniture that is intentionally misused, or to damage resulting from negligence, exposure to sunlight or outdoor elements, non-residential use, improper cleaning, pet damage, or other unreasonable use, or to fabric damage or failure due to a fabric protection chemical treatment, improper cleaning, or when abnormal heavy soiling or abuse is evident.

This warranty applies only to the original purchaser and terminates in the event of resale or recover.

Because Smith Brothers' furniture is made by hand using natural materials, minor variations will occur from piece to piece. Therefore, this warranty does not cover such minor differences between your furniture and in-store samples, printed materials, and video or Internet displays.

This warranty gives you specific legal rights. You may also have other rights that vary from state to state.

WARRANTED ITEM	PARTS	LABOR
HARDWOOD FRAMES	LIFETIME	LIFETIME
Smith Brothers of Berne warrants all frames against warping or breakage for the lifetime of the product.		
SPRING UNITS	LIFETIME	LIFETIME
Smith Brothers of Berne warrants all pre-engineered seat spring coil units against failure and loss of resiliency for the lifetime of the product.		
QUALUX® ULTRA SEAT FOAM CORES	LIFETIME	1 YEAR
Smith Brothers of Berne warrants all seat foam cores against loss of resiliency for the lifetime of the product. The seat foam core refers to the foam core of the cushion, not the fiber wrap or the fabric or leather casing. <i>Note: The loss of seat foam core resilience should not be confused with a slight softening of seating foam that will occur as a result of normal use.</i>		
BATTERY PACKS	1 YEAR	1 YEAR
Smith Brothers of Berne warrants all battery packs against failure or manufacturing defects for a period of one year on parts to replace the battery pack.		
WIRING	1 YEAR	1 YEAR
Smith Brothers of Berne warrants all wiring against failure or manufacturing defects for a period of one year on parts and labor to replace the wiring.		
SWITCHES	1 YEAR	1 YEAR
Smith Brothers of Berne warrants all switches against failure or manufacturing defects for a period of one year on parts and one year on labor to replace the switches.		
TILT-BACK MECHANISMS	2 YEAR	1 YEAR
Smith Brothers of Berne warrants all tilt-back mechanisms against failure or manufacturing defects for a period of two years on parts and one year on labor to replace the mechanism.		
SWIVEL RINGS	2 YEAR	1 YEAR
Smith Brothers of Berne warrants all swivel ring mechanisms against failure or manufacturing defects for a period of two years on parts and one year on labor to replace the swivel ring.		
SWIVEL GLIDER MECHANISMS	2 YEAR	1 YEAR
Smith Brothers of Berne warrants all swivel glider mechanisms against failure or manufacturing defects for a period of two years on parts and one year on labor to replace the mechanism.		
MOTORS (RECLINERS AND TILTS)	3 YEAR	1 YEAR
Smith Brothers of Berne warrants all recliner and tilt motors against failure or manufacturing defects for a period of three years on parts and one year on labor to replace the motor.		
RECLINER MECHANISMS	5 YEAR	1 YEAR
Smith Brothers of Berne warrants all recliner mechanisms against failure or manufacturing defects for a period of five years on parts and one year on labor to replace the mechanism.		
FABRIC	1 YEAR	1 YEAR
Smith Brothers of Berne warrants all fabrics for a period of one year to the extent of the warranty provided to Smith Brothers by the original fabric supplier. In general, fabric manufacturers do not warrant for pilling, shading, fading, shrinkage, wrinkling, or stretching, so those properties are not covered under this warranty.		
LEATHER	1 YEAR	1 YEAR
Smith Brothers of Berne warrants all leathers for a period of one year to the extent of the warranty provided to Smith Brothers by the original leather supplier. In general, leather manufacturers do not warrant for improper cleaning or contact damage, fading, shrinkage, wrinkling, or stretching, so those properties are not covered under this warranty. Leather is a natural product, so wrinkles, insect bites, healed scars and other natural markings, as well as some color and surface variations, are not considered flaws.		