

WARRANTY INFORMATION

Thank you for choosing Franklin Furniture. You have made an investment in quality, comfort, and style that will bring years of enjoyment to your home. Franklin warrants that its products shall be free of defects in material and/or workmanship attributable to manufacture for the period specified below from the date of delivery to the original purchaser.

Contact the Franklin retailer from whom you purchased your furniture, to obtain warranty service. Retailer's warranty may vary from Franklin's warranty. All claims must include the original bill of sale, the product serial number, and be filed within the applicable warranty period. Franklin reserves the right to require defective parts be returned upon request. The following Limited Warranties are given only to the original retail purchaser, subject to all the terms and conditions below. These Limited Warranties are non-transferable.

FRANKLIN

MARK THOMAS

KINSMEN EAST

PROMO

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FRANKLIN STATIONARY AND RECLINING FURNITURE

LIMITED LIFETIME WARRANTY: Seat foam • Wooden frame parts • Reclining mechanism • All other metal components

ONE YEAR WARRANTY: Electronics • Fabrics* • All other components

FRANKLIN LIFT CHAIRS

THREE YEAR LIMITED WARRANTY: Mechanism • Lift frame

ONE YEAR WARRANTY: Electronics • Fabrics* • All other components

UPHOLSTERED FABRICS*

Fabric and leather are warranted to be free of defects in materials and workmanship for one year from the date of sale. This warranty covers seam failure, fabric separation and nap loss. This warranty DOES NOT apply to pilling, fading, shrinking, dye lot variations, tears, scratching, fraying, stretching, wearing or flattening of the nap. Chenilles, velvets, and velvet-types have an inherently soft texture and will shade, crush and mark more easily than most fabrics. These characteristics are not considered to be a defect. Also excluded are damages and defects resulting from abuse, neglect, exposure to extreme temperatures or pet damage. Natural markings such as scars, brands, grain variations, wrinkles, etc. will be considered normal characteristics and not construed as defects. No two leather hides are ever the same so color variations could occur. Upon evidence of excessive soiling, improper cleaning, abuse or chemical application, the fabric/leather warranty will not apply. Franklin Corporation may require proof of damage.

LIMITATIONS ON WARRANTY

The warranty contained herein shall be in lieu of any other warranty, expressed or implied, including but not limited to any implied warranty of merchantability or fitness for a particular use. Liability for incidental or consequential damages under the warranty is excluded. Some states do not allow limitation of incidental or consequential damages; therefore, this limitation may not apply to you. This warranty gives you specific legal rights and other rights which vary from state to state. The following additional limitations to apply to call warranties contained herein:

Warranties extend to the original purchaser only and are not transferable

- › Warranties extend to the original purchaser only and are not transferable.
- › Warranties do not apply to rental, business, commercial, institutional, or other non-residential use.
- › All warranties are subject to availability of repair and replacement parts and limited to one-time replacement. Shipping and handling costs are not included.
Replacement cover dye lots vary from shipment to shipment and may not exactly match the original.
- › Warranties do not apply to any condition caused by damage, improper use or abuse occurring after the date of sale to the original purchaser. Such damage, improper use or abuse will void all warranties.
- › Exceeding weight capacity of 275 lbs will void warranty.
- › Warranties do not apply to closeouts or any other discontinued merchandise.

OUR OBLIGATION

Franklin's obligation under its warranty is limited to repairing or replacing at Franklin's discretion any part or parts of the chair covered by warranty that are found to be defective in workmanship or materials upon examination by Franklin or Franklin's designated agent. Cost of packing and shipping the entire piece to and from the factory, if necessary, is not covered by this warranty. Any merchandise deemed not repairable by the manufacturer will be prorated through the dealer based on the original date of purchase.

WARNING

Upholstered furniture with moving parts should be operated with care to avoid injury and/or property damage. For the safe use of upholstered reclining furniture:

- › The reclining mechanism should be operated only by the occupant of the seat.
- › Close the reclining mechanism completely before you get up or sit down.
- › Never sit on the ottoman (foot rest) when open.
- › Do not sit on the arms of the reclining furniture.
- › Use caution in operating the reclining mechanism when small children and pets are present.
- › Do not allow children to play on or operate reclining furniture.
- › Keep hands and feet clear of the reclining mechanism before operating reclining furniture.
- › Completely close and secure the reclining mechanism before moving reclining furniture.
- › Avoid exposing upholstered furniture to burning cigarettes or cigars, open flames and high temperatures.
- › Do not place furniture with wooden bases on wet carpet as staining may occur.
- › Excessive rocking may cause reclining furniture to tip over possibly resulting in personal injury and/or property damage.
- › If the furniture contains electrical components, use with extreme caution and see the enclosed Safety Instructions for additional instructions, warnings, and actions that can void the warranty.
- › Allow adequate clearance for full recline position before operating.
- › Do not exceed recommended weight limit of 275 lbs.

HOW TO OBTAIN WARRANTY BENEFITS

To obtain benefits under the warranty, contact the dealer from whom you purchased this merchandise. If you move away from the area serviced by your dealer or if your dealer is no longer in business, you may write:

Franklin Corporation, P.O. Drawer 569, Houston MS 38851

Franklin reserves the right to require that defective parts be returned to the factory upon request. Proof of purchase is required in order

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PRODUCTS AND PROMOTIONS!

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OUR BRANDS

ALLURA™
the evolution of seating comfort

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