

# Microwave Oven

## **INSTRUCTION MANUAL**

Model: MICROVENT24  
EM038K6BD

Read these instructions carefully before using your microwave oven, and keep it carefully.

If you follow the instructions, your oven will provide you with many years of good service.

**SAVE THESE INSTRUCTIONS CAREFULLY**



# PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy.  
It is important not to defeat or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allows soil or cleaner residue to accumulate on sealing surfaces.
- (c) Do not operate the oven if it is damaged. It is particularly important that the oven door close properly and that there is no damage to the:
  - (1) DOOR (bent)
  - (2) HINGES AND LATCHES (broken or loosened)
  - (3) DOOR SEALS AND SEALING SURFACES
- (d) The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

## Specifications

Model:	MICROVENT24/EM038K6BD
Rated Voltage:	120V~ 60Hz
Rated Input Power(Microwave):	1500W
Rated Output Power(Microwave):	1000 W
Oven Capacity:	38 L
Tumtable Diameter:	∅ 345 mm
External Dimensions:	606x411x432mm
Net Weight:	Approx. 24.0kg
Microvent Airflow	300 CFM

# IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances basic safety precautions should be followed, including the following:

**WARNING** - To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy:

1. Read all instructions before using the appliance.
2. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 2.
3. This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 4.
4. Install or locate this appliance only in accordance with the provided installation instructions.
5. Some products such as whole eggs and sealed containers - for example, closed glass jars - are able to explode and should not be heated in this oven.
6. Use this appliance only for its intended use as described in the manual. Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food. It is not designed for industrial or laboratory use.
7. As with any appliance, close supervision is necessary when used by children.
8. Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.
9. This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.
10. Do not cover or block any openings on the appliance.
11. Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.
12. Do not immerse cord or plug in water.
13. Keep cord away from heated surface.
14. Do not let cord hang over edge of table or counter.
15. When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.
16. To reduce the risk of fire in the oven cavity:
  - 1). Do not overcook food. Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
  - 2). Remove wire twist-ties from paper or plastic bag before placing bag in oven.
  - 3). If material inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
  - 4). Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.
17. Liquids, such as water, coffee, or tea are able to be overheated beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present.

THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons:

- 1) Do not overheat the liquid.
  - 2) Stir the liquid both before and halfway through heating it.
  - 3) Do not use straight-sided containers with narrow necks.
  - 4) After heating, allow the container to stand in the microwave oven for a short time before removing the container.
  - 5) Use extreme care when inserting a spoon or other utensil into the container.
18. As with any appliance, close supervision is necessary when the microwave oven is used by children.
  19. If material inside of the oven should ignite, the oven door should be kept closed, the appliance turned off, the power cord disconnected, or the power shut off at the fuse or circuit breaker panel.
  20. Do not operate any heating or cooking appliance beneath the appliance.  
(Exception: A microwave oven investigated for use above another heating appliance.)
  21. Do not mount unit over or near any portion of heating or cooking appliance.  
(Exception: A microwave oven investigated for use above another heating appliance.)
  22. Do not mount over sink.
  23. Do not store anything directly on top of the appliance surface when the appliance is in operation.
  24. Clean Ventilation Hoods Frequently - Grease should not be allowed to accumulate on hood or filter.
  25. When flaming foods under the hood, turn the fan on.
  26. Use care when cleaning the vent-hood filter. Corrosive cleaning agents, such as lye-based oven cleaners, may damage the filter
  27. Suitable for use above both gas and electric cooking equipment.

## SAVE THESE INSTRUCTIONS

## GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

**WARNING** - Improper use of the grounding can result in a risk of electric shock.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.

**DANGER** - Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

**WARNING** - Electric Shock Hazard

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
  - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
  - 2) The extension cord must be a grounding-type 3-wire cord.
  - 3) The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

## RADIO INTERFERENCE

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:
  - 1) Clean door and sealing surface of the oven
  - 2) Reorient the receiving antenna of radio or television.
  - 3) Relocate the microwave oven with respect to the receiver.
  - 4) Move the microwave oven away from the receiver.
  - 5) Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.

# UTENSILS

## CAUTION - Personal Injury Hazard

Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven."

There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

### Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

## Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break.
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.

## Materials you can use in microwave oven

Utensils	Remarks
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

## Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

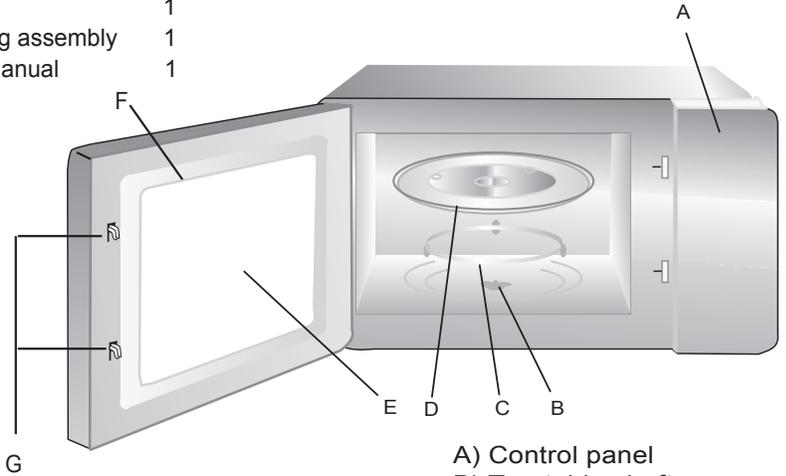
# SETTING UP YOUR OVEN

## Names of Oven Parts and Accessories

Remove the oven and all materials from the carton and oven cavity.

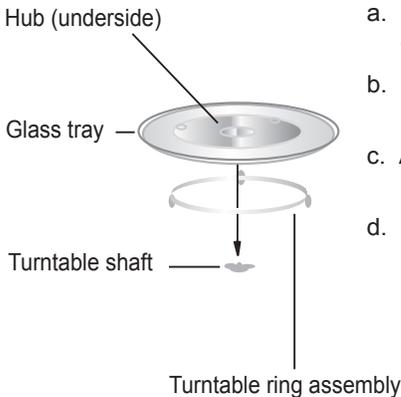
Your oven comes with the following accessories:

Glass tray	1
Turntable ring assembly	1
Instruction Manual	1



- A) Control panel
- B) Turntable shaft
- C) Turntable ring assembly
- D) Glass tray
- E) Observation window
- F) Door assembly
- G) Safety interlock system

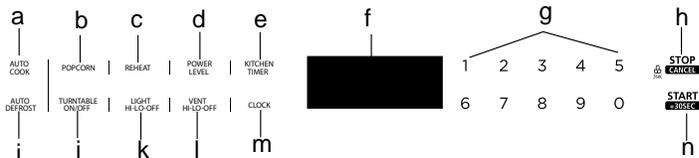
## Turntable Installation



- a. Never place the glass tray upside down. The glass tray should never be restricted.
- b. Both glass tray and turntable ring assembly must always be used during cooking.
- c. All food and containers of food are always placed on the glass tray for cooking.
- d. If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

# OPERATION

## CONTROL PANEL



- (A) Auto Cook
- (B) Popcorn
- (C) Reheat
- (D) Power Level
- (E) Kitchen Timer
- (F) Display
- (G) Number Pads
- (H) Stop/Cancel/Lock
- (I) Auto Defrost
- (J) Turntable On/Off
- (K) Light Hi-Low-Off
- (L) Vent Hi-Lo-Off
- (M) Clock
- (N) Start/+30 Sec

## CLOCK

Your model features a 12-hour clock.

### SET TIME OF DAY

1. Press CLOCK to enter the Clock Setting mode. "12:00 PRESS CLOCK ENTER TIME" will appear in the display.



2. Press the number pads to enter the correct time-of-day. For example, if the time is 10:12, press number pads "1, 0, 1, 2" to enter the time.



3. Press START to confirm the time.

## KITCHEN TIMER

The microwave features a convenient timer for your cooking needs.

1. Press KITCHEN TIMER. "ENTER TIME" will appear in the display.



2. Press the number pads to input the desired cooking time.

**NOTE:** The maximum cooking time is 99 minutes and 99 seconds.



3. Press START to begin counting down the time.

**NOTE:** When the set time has expired, "END" will appear in the display and three long alert tones will sound.



4. Press STOP/CANCEL to exit the Kitchen Timer function.

## FEATURES

### VENT FAN

The Vent Fan feature allows you to exhaust heat and steam from the cooking surface below.

- Press VENT HI-LO-OFF to turn On/Off the fan, and to regulate the fan speed.  
**NOTE:** The fan speed cannot be adjusted if the control panel is locked.
- When the control is pressed the first time, "High" appears in the display.



High Speed - Press once

Low Speed - Press twice

Off - Press three times

### SURFACE LIGHTING

The surface light feature illuminates the cooking surface below the microwave oven. Press LIGHT to toggle among High, Low and Off.

### CHILD CONTROL PANEL LOCK

The Child Lock feature allows you to lock the microwave control panel for easy cleaning or to avoid unintentionally changing the settings or turning on the microwave oven.

**To Lock/Unlock the control panel:**

- **To Lock:** Press STOP/CANCEL for 3 seconds. The Lock icon  will illuminate and "LOCKED" will appear in the display to indicate the lock has been activated.



- **To Unlock:** Press STOP/CANCEL for 3 seconds. The Lock icon  will disappear and "UNLOCK" will appear in the display to indicate the lock has been deactivated.

### STATUS RECALL

The Status Recall feature allows you to check the Time and Power settings during microwave cooking.

- Press POWER LEVEL to display the set power level.
- Press CLOCK to display the time.

**IMPORTANT:** Never operate the microwave without food in the oven cavity; this can damage the magnetron tube or glass turntable. You may wish to leave a cup filled with water inside the oven when it is not in use to avoid damage if the oven is unintentionally turned on.

## MICROWAVE COOKING

### TIMED COOKING

1. Press the number pads to set the cooking time. For example, to cook for 10 minutes, press “1,0,0,0” in turn.

**NOTE:**

- The maximum cooking time is 99 minutes and 99 seconds.
  - 100% power is the default. If you wish to cook at 100% power, skip steps 2 and 3, and go directly to Step 4.
2. Press POWER LEVEL to activate Power mode.



3. Press the number pads or press POWER LEVEL repeatedly to select the desired power level. See “Power Levels” chart later in this section.
4. Press START to begin cooking. The time will count down.



**NOTE:** When cooking is finished, an alert tone sounds 3 times and “End” appears in the display.



#### **Power Levels**

Eleven power levels are available.

Level	10	9	8	7	6	5	4	3	2	1	0
Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%	0%
Display	PL-HI	PL-90	PL-80	PL-70	PL-60	PL-50	PL-40	PL-30	PL-20	PL-10	PL-0

### CONVENIENCE COOKING

You can begin cooking at 100% power by touching a single control. For convenience cooking, use either the START/+ 30 SEC control or the number touch pad.

**NOTE:** During Convenience cooking, the microwave power level can be viewed, but not adjusted.

- Press START/+ 30 SEC to begin cooking at 100% microwave power for 30 seconds.
- Press START/+ 30 SEC, during microwave cooking, to increase the cooking time in 30-second increments.

**NOTE:** The maximum cooking time is 99 minutes and 99 seconds.

- Press a number pad (1 to 9) to start cooking with 100% microwave power for 1 to 9 minutes.

## AUTO COOK

The AUTO COOK function automatically sets the appropriate cooking time calculated by sensing the moisture level of the food or beverage being cooked.

The AUTO COOK function is programmed to cook the following items: Potato, Fresh Vegetables, Frozen Vegetables, Frozen Dinner, White Rice, Frozen Breakfast and Ground Meat.

For best results when cooking, use microwave-safe containers and cover the containers with vented lids or vented plastic wrap.

**NOTE:** Do not use tight-sealing covers that would keep the steam from escaping, and cause the food to overcook.

1. Place the covered container in the microwave oven.

**NOTE:** Make sure the outside of the microwave-safe container and the inside of the oven are dry before placing the container in the microwave oven. Any moisture will turn into steam which can mislead the sensors.

2. Press AUTO COOK once, "Potato" will appear on the display. Continue to press AUTO COOK to toggle among the choices until the desired item appears in the display.



3. Press START to confirm , enter the number of potatoes to be cooked and begin cooking.
4. Once Start is pressed, the process begins. When the sensing process is completed, alert tones will sound and the calculated cook time will begin to count down.  
**NOTE:** Do not open the door during the sensing process. If you do, the AUTO COOK program will be paused.
5. Use the Timed or Convenience Cooking function to complete cooking food to desired degree of doneness, if the food is under cooked when the AUTO COOK time has elapsed.

### AUTO COOK Programs

Item	Quantity
Potato	1 to 4 potatoes
Fresh Vegetables	1 to 4 cups (140 to 420 g)
Frozen Vegetables	1 to 4 cups (140 to 420 g)
Frozen Dinner	10 to 20 oz. (283 to 567 g)
White Rice	1 to 2 cups (185 to 370 g)
Frozen Breakfast	8 to 12 oz. (227 to 340 g)
Ground Meat	8 to 24 oz. (255 to 539 g)

## DEFROST

The Defrost function is programmed to automatically defrost select items by weight. The Defrost control allows you to select among the following items: Meat, Poultry and Fish.

1. Press DEFROST once. "Meat" will appear on the display.



2. Continue to press DEFROST to toggle among the choices until the desired item appears in the display.
3. Press START to confirm your item selection. "Enter Weight" will appear in the display.
4. Press the number pads to enter the weight of the item to be defrosted. For example, if the food weight is 1.2 lbs, press "1" and then "2" to enter the weight.

**NOTE:** The weight of the food item should be between 0.1 to 6.0 lbs. The maximum weight that will be accepted is 6.0 Lbs.

5. Press START to begin defrosting.

## REHEAT

The Reheat function is programmed to reheat the following items: Beverage, Dinner Plate, Pizza, Soup/Sauce and Casserole.

The Reheat function sets the appropriate heating time automatically. Depending on the item being reheated, the heating time is calculated by either the amount of food or beverage (Timed Cooking).

### NOTE:

- Do not use tight-sealing covers that would keep the steam from escaping, and cause the food to overcook.
  - Make sure the outside of the microwave-safe container and the inside of the oven are dry before placing the container in the microwave oven. Any moisture will turn into steam which can mislead the sensors.
- Place the food or beverage item in the microwave oven.
  - Press REHEAT once, "BEVERAGE" will appear on the display. Continue to press REHEAT to toggle among the choices until the desired item appears in the display.



- Press START to confirm, then press number to enter quantity before pressing START again to reheat.

### NOTE:

- If the heating time for your item is calculated by sensing moisture, the Sensing process begins once Start is pressed.
- Do not open the door during the Sensing process. If you do, the Reheat program will be paused.
- When the Sensing process is completed, alert tones will sound and the calculated reheat time will begin to count down.

### Reheat Programs

Item	Timed Cooking	Quantity
Beverage (uncovered)	Timed	1 to 3 cups
Dinner Plate (covered)	Timed	1 to 2 plates
Pizza (uncovered)	Timed	1 to 4 slices
Soup/Sauce (covered)	Timed	1 to 3 cups
Casserole/Lasagna (covered)	Timed	10.5 oz. (298 g)

## POPCORN

The popcorn control is programmed to pop microwave popcorn based on the size of the bag.

- Press POPCORN to toggle between the bag sizes.



- Press 1 time: To pop a 3.3 ounce bag of popcorn.
  - Press 2 times: To pop a 3.0 ounce bag of popcorn.
  - Press 3 times: To pop a 1.75 ounce bag of popcorn.
- Press START to start cooking.

For the popcorn function there are three options:

Press 1: 3.3 Oz bag  
Press 2: 3.0 Oz bag  
Press 3: 1.75 Oz bag

# MICROWAVE OVEN CARE

## CLEANING

### IMPORTANT:

	<b>Electrical Shock Hazard</b> Disconnect power before cleaning. Failure to do so can result in death or electrical shock.
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- Before cleaning, make sure all controls are off and the microwave oven is cool. Always follow label instructions on cleaning products.
  - To avoid damage to the microwave oven caused by arcing due to soil buildup, keep the oven cavity, top grille and the area where the door touches the oven frame clean.
1. Using a warm water and mild soap solution and a soft cloth or sponge, clean the oven cavity, frame and oven exterior.
  2. Rinse with clean warm water and dry with a soft cloth.

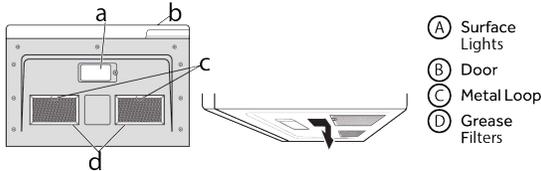
### NOTE:

- Do not use scouring powder or rough scouring pads on the microwave.
- The glass turntable may be washed and dried in the dishwasher.
- For stainless steel models, a stainless steel cleaner may be used on the exterior.

## GREASE FILTER(S)

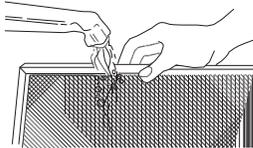
Grease filters are located on the underside of microwave oven. The grease filters should be removed and cleaned often; generally at least once every month.

1. Remove the grease filter. Grasp the metal ring, slide the filter toward the back, and then gently pull the filter downward. Repeat for the second filter.



2. Soak the grease filters in hot water with a mild detergent added. Rinse well and shake to dry.

**NOTE:** Do not use ammonia or wash in a dishwasher. The aluminum on the filter will corrode and darken.



3. Reinstall the grease filter. Insert the back edge of the filter into the opening, and then gently push the filter up into place. Repeat for the second filter.

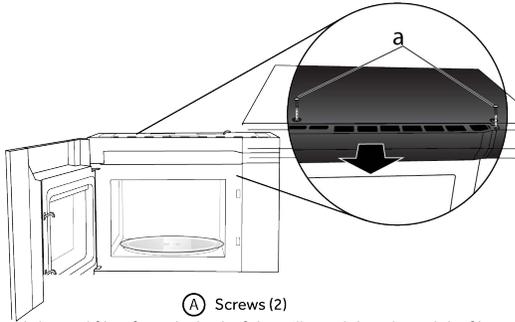


## CHARCOAL FILTER

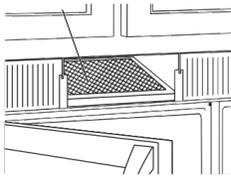
**IMPORTANT:** A charcoal filter must be installed in the microwave oven when it is used in a non-vented (recirculating) installation. Your microwave oven comes from the factory with the charcoal filter installed.

The charcoal filter cannot be cleaned, so it must be replaced at least every 6 months or more often depending on use. To order a replacement charcoal filter for your model, contact the Customer Satisfaction Center. See “Back Cover” for contact information.

1. Unplug or disconnect power.
2. Using a Phillips screwdriver, remove screws from the top grille.
3. Open the microwave door so you can grasp the top grille, and then pull the grille straight out to remove.

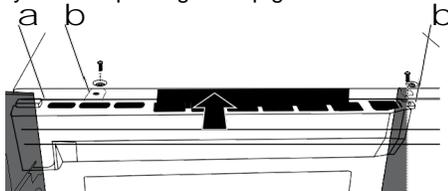


4. Remove the used charcoal filter from the back of the grille, and then discard the filter.
5. Align the holes in the new charcoal filter with the five posts on the back of the grille, and gently press down to attach.



6. Align the top edge of the grille so that when the grille is pushed into place the screw hole tabs on the grille will align with the holes in the microwave cabinet. Gently push on the grille until it snaps into place and the screw holes are aligned.

**NOTE:** Make sure that the wire harness, located near the door hinge, is not pinched when you are replacing the top grille.



7. Replace the two screws removed earlier, and completely tighten the screws.

## LIGHTS

**IMPORTANT:** Your microwave oven features LED interior lighting as well as LED surface lighting. These lights are designed to last for the life of your microwave oven. However, if the lights stop illuminating, please contact a qualified technician for replacement or the Customer Satisfaction Center for service. See the back cover for contact information.

# MAINTENANCE

## Troubleshooting

Check your problem by using the chart below and try the solutions for each problem. If the microwave oven still does not work properly, contact the nearest authorized service center.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Oven will not start	<ul style="list-style-type: none"> <li>a. Electrical cord for oven is not plugged in.</li> <li>b. Door is open.</li> <li>c. Wrong operation is set.</li> </ul>	<ul style="list-style-type: none"> <li>a. Plug into the outlet.</li> <li>b. Close the door and try again.</li> <li>c. Check instructions.</li> </ul>
Arcing or sparking	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. The oven is operated when empty.</li> <li>c. Spilled food remains in the cavity.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Do not operate with oven empty.</li> <li>c. Clean cavity with wet towel.</li> </ul>
Unevenly cooked foods	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Food is not defrosted completely.</li> <li>c. Cooking time, power level is not suitable.</li> <li>d. Food is not turned or stirred.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Completely defrost food.</li> <li>c. Use correct cooking time, power level.</li> <li>d. Turn or stir food.</li> </ul>
Overcooked foods	<ul style="list-style-type: none"> <li>Cooking time, power level is not suitable.</li> </ul>	<ul style="list-style-type: none"> <li>Use correct cooking time, power level.</li> </ul>
Undercooked foods	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Food is not defrosted completely.</li> <li>c. Oven ventilation ports are restricted.</li> <li>d. Cooking time, power level is not suitable.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Completely defrost food.</li> <li>c. Check to see that oven ventilation ports are not restricted.</li> <li>d. Use correct cooking time, power level.</li> </ul>
Improper defrosting	<ul style="list-style-type: none"> <li>a. Materials to be avoided in microwave oven were used.</li> <li>b. Cooking time, power level is not suitable.</li> <li>c. Food is not turned or stirred.</li> </ul>	<ul style="list-style-type: none"> <li>a. Use microwave-safe cookware only.</li> <li>b. Use correct cooking time, power level.</li> <li>c. Turn or stir food.</li> </ul>

**LENGTH OF WARRANTY:**

**TWO YEAR FULL WARRANTY** From original date of purchase, including parts and labour, to the first purchaser of this appliance.

**EURO-LINE WILL PAY FOR:** Replacement parts and/or labour to repair defects in materials or workmanship. Service must be provided by an authorized Euro-Line company (unless advised otherwise).

**THIS GUARANTEE DOES NOT COVER COMMERCIAL USE**

The name EURO-LINE, for service matters, incorporates work performed by authorized service agents or service companies.

**EXCEPTIONS: EURO-LINE WILL NOT PAY FOR THE FOLLOWING SERVICE CALLS:**

1. To install or correct the installation of an appliance
2. To instruct the use of an appliance
3. To replace house fuses, re-set circuit breakers, or correct house wiring
4. To repair an appliance if it fails due to misuse or abuse
5. To repair cosmetic damage to the appliance, unless such damage results from a defect in the workmanship or materials. Such damage must be reported to EURO-LINE within 5 days from the date of purchase.

**EURO-LINE WILL NOT PAY WHEN THE FOLLOWING OCCURS:**

1. Damage resulting from fires, acts of God, alteration, improper installation, or installation not in accordance with building codes
2. Pick up or delivery of major appliances requiring service. The appliances are designed to be repaired in the home. However, EURO-LINE will not be responsible for travelling and labour costs if the customer lives in excess of 50km/30 miles, or if the travel time is in excess of 30 minutes from the nearest service centre. Any excess to this will not be covered by the warranty.
3. The consumer shall ensure that all filters are replaced in accordance with the manufacturer's specifications and ensures that all electrical wiring meets local codes and conforms to the manufacture's specifications.
4. In no event will EURO-LINE, or its parents, subsidiaries or affiliates, be responsible for (i) damages which are caused in whole or in part by the consumer's failure to comply with the foregoing obligations, (ii) incidental, consequential, punitive, exemplary or special damages, or (iii) damages in excess of the price paid for the product for which a claim is made. For warranty service and parts, contact EURO-PARTS (see contact below). Service will be provided during normal business hours.

**SERVICE & SUPPORT****Distributed by: EURO-LINE APPLIANCES INC.**

871 Cranberry Court, Oakville, ON L6L 6J7  
Canada  
1-800-421-6332  
Tel: 905-829-3980  
Fax: 905-829-3985  
www.ela.ca

**Service & Parts: EURO-PARTS**

Belgrave, ON  
Canada  
1-800-678-8352  
service@euro-parts.ca  
parts@euro-parts.ca  
www.euro-parts.ca

USER INSTRUCTIONS AND INSTALLATION MANUAL | SERVICE AND REPAIR

To save you time and money, please have the following information ready in case you have to call for service:

- Name of the dealer from whom you purchased the appliance
- Model number (shown on the rating plate)
- Serial number (shown on the rating plate)
- Date of purchase

You should retain your invoice to quote should you require service assistance. This will identify your product for our priority service back-up. Please attach your invoice to your manual for easy future reference.

In order to assist you better, please complete the warranty card below.

**Important:** Please record details of your purchase below and mail/fax/email to EURO-LINE APPLIANCES INC.

-----cut along line-----

Name: \_\_\_\_\_ Tel No: \_\_\_\_\_

Address: \_\_\_\_\_

City : \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal Code/ZIP: \_\_\_\_\_

Where purchased: \_\_\_\_\_ Purchase date: \_\_\_\_\_

Items purchased: \_\_\_\_\_

Serial No's: \_\_\_\_\_

**EURO-LINE APPLIANCES INC.**

871 Cranberry Court ▪ Oakville, ON L6L 6J7 ▪ Canada  
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