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# WARMING DRAWER CARE AND MAINTENANCE

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**FISHER & PAYKEL**

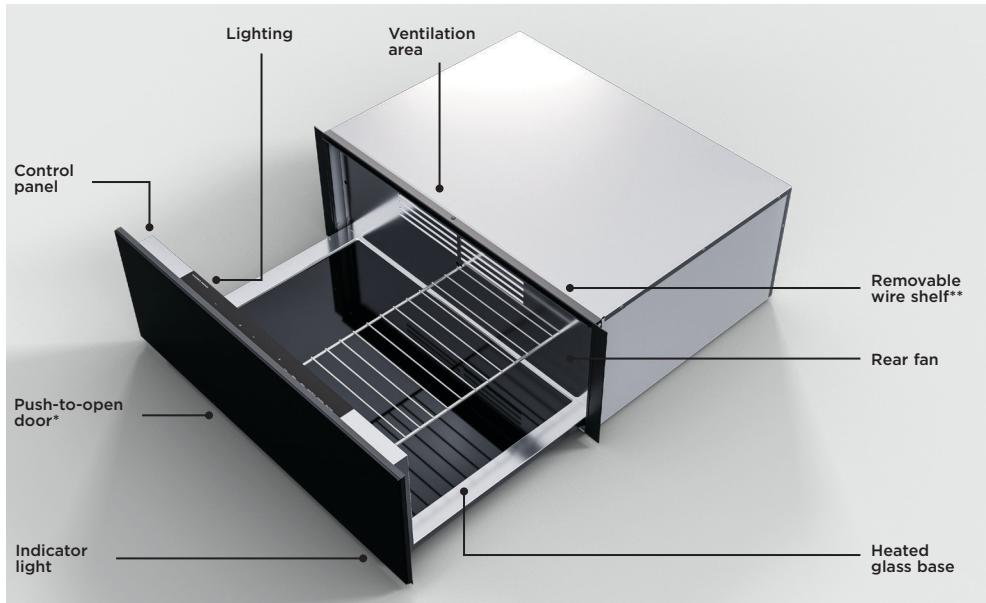
**US CA**

## **WARMING DRAWER**

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WB24SMG3, WB24SMB3, WB24SCX3, WB30SDE13, WB30SMG3,  
WB30SMB3, WB30SCX3, WB30SPEX3

## GET TO KNOW YOUR APPLIANCE



\*Not available on professional models.

\*\*30" (76cm) models only.

## CLEANING THE DRAWER



### **Key steps to maintain your warming drawer**

- Clean surfaces with a damp cloth, and dry them with a lint-free cloth.
- Clean after every use.
- Wipe up spills immediately.



### **We do not recommend:**

- Scouring pads.
- Stainless steel cleaners or polishes.
- Abrasive, acidic, alkaline or solvent cleaning products.

#### **Clean the drawer after every use**

Use a soft, damp cloth and mild detergent to clean inside and outside the drawer. Do not use steam or high pressure cleaners. For stainless steel models, rub in the direction of the polish lines when cleaning the front of the drawer and dry immediately with a soft cloth.

#### **Wipe up any spills immediately**

Do not allow spills to sit in the drawer or to spill over the sides.

#### **Ensure the drawer is turned off and allow to cool before cleaning**

## General use

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### Why won't the drawer turn on?

- No power. Make sure the product is connected to the power supply and switched on at the wall.
- Check the circuit breaker, or check if there is a power cut in your home or area. If the product still won't turn on, call Customer Care or your Authorised Service Centre.

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### Why isn't the drawer heating?

- The drawer is not closed properly. Check that the drawer is fully closed. The indicator light will flash if the drawer is open.

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### Why aren't the items in the drawer warm enough?

- The heating time was too short. Set a longer duration.
- The temperature was set too low. Set a higher temperature.

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### Why isn't the drawer heating evenly?

- The rear ventilation may be blocked. Check there are no items directly blocking the vent and rearrange if needed.
- The drawer may be overloaded. Remove some items if needed.

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### Why aren't the lights inside the drawer working?

- The drawer may be in limited feedback mode. Press and hold the power button for 10 seconds to disable.
- There may be an issue with the internal lighting. Call Customer Care or your Authorised Service Centre.

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### Why is the indicator light on?

- The indicator light will turn on while the drawer is in operation.

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### Why is the indicator light flashing?

- Delayed start is set. After closing the drawer, the indicator light will flash regularly until the drawer starts heating.
- The drawer is open. If the drawer is still open after selecting a function, the indicator light will flash rapidly. The drawer will not start heating until it is closed.
- The drawer is paused. If the drawer is opened partway through the set time, heating will be paused. The indicator light will flash until heating is cancelled or the drawer is turned off. Press the power button to cancel heating or press and hold to turn the drawer off.

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## TROUBLESHOOTING

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### **Why isn't the indicator light working?**

- No power. Make sure the product is connected to the power supply and switched on at the wall.
- There may be an issue with the indicator light. Call Customer Care or your Authorised Service Centre.

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### **Why won't the drawer open and/or close?**

- There may be something stopping the drawer from closing properly. Check there is nothing in the way inside the drawer and try closing it again.
- There may be an issue with the push-to-open door. Call Customer Care or your Authorised Service Centre.

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