

INFORMATION YOU SHOULD KNOW CONCERNING OUR FURNITURE

CONFORT AND APPEARANCE

It is perfectly normal for there to be a difference in the comfort upon delivery of your sofa. The foam and/or dacron pillows will seem firmer. We use a high density foam, the highest offered on the market, in order to last you many years of usage. It could take several weeks for your foam to lose a bit of its compression and obtain the comfort you were expecting. The foam will then retain this compression for you absolute comfort.

SECTIONALS

Your sectional and/or sofa may be composed of separate sections, some recliner, some fixed.

When a fixed seat is placed next to a reclining seat:

- The outside back of the recliner seat will have a horizontal gap to allow the movement of the mechanism
- The outside back of the fixed seating is in one piece, with no gap.
- The head-rest of a fixed seating is with a manual mechanism. There could be a slight variation in the alignment with the electric headrest.

ALIGNEMENT OF INDIVIDUAL SEATS

Other than the difference with the fixed seating, your recliner furniture is composed of several moving elements: foot-rest, seat, back and head-rest. These individual parts can become slightly unaligned with regular use. It is possible to realign the leather/fabric by slightly pulling or pushing on the piece in question.

FABRIC AND LEATHER

All of our models are available in fabric and leather. The comfort will remain the same regardless of the material/leather used because all other materials are the same. The appearance however can be slightly different. In leather, there may be many decorative double-stitched seams in order to use the best parts of the hide and add an elegant look. In fabrics, these double stitched are removed because the weave of the fabric can make certain seams crooked and not straight.

PLEATS

Within the first month of use, it is perfectly normal for some pleating to appear on the seats and backs of our furniture. Depending on the model, certain seats and backs have a tendency to show more pleating. The leathers we use are high end and natural hides therefore stretching is completely normal, as well as are variations of the grain and slight natural scarring on the hide. On the areas of the furniture that gets the most use (normally the seats and backs) the leather will stretch and create pleats easier. This is completely normal. It is possible to smooth out the pleats by sliding your hand over the leather.

On reclining seats, different pleats may form in comparison to the fixed seating. With regular use, the leather will soften and the pleats will fade and become uniform.

Fabric does not react like leather. It molds to the shape of the sofa, hugging its curves and unevenness. The areas of the sofa that absorb the most weight (mainly the seats and backs) can cause the foam to lose a bit of resistance and the fabric will mold the form of the cushion.

LEATHER

All of our leathers are produced in a tannery in Italy. We use full grain leather, meaning the top part of the skin that has not been sanded or buffed. The entire sofa is made with 100% leather. The animals are exposed to many different types of environmental elements.

Natural full grain leather will proudly show the marks and scars the animal obtained during its life. It is normal for some of these marks to show on your sofa, not affecting the quality of the leather, to show its authenticity.

These natural hides are produced in a way that does not alter their natural characteristics. Scars, grain variations, wrinkles, stretch marks and variations in color will show that our leathers are absolutely natural and of high value.

BOVIN LEATHER, AN AUTHENTIC LEATHER

In order to produce the BOVIN leather, a careful selection of the raw hide must be done by the tannery in order to reach the desired effect: a leather that keeps all natural characteristics and natural marks of the animal. Scars, stretch marks, insect bites, grain variation and color, texture variation are all proof of this natural hide. These visible marks are the main characteristic of this leather. Each hide is different and proves the naturalness of this full grain leather. This leather is for the client who really appreciates natural and authentic leather.

RECHARGEABLE BATTERIES

The initial charge of the battery must be done for a period of 12 to 18 hours. Afterwards, 6 to 8 hours is sufficient. Rechargeable batteries will lose their efficiency with time. Even without using them, they will lose their charge. It is recommended to unplug your battery if you do not plan on using it for an extended period of time.

The length of time your battery stays charged will depend on the usage, whether or not you have a USB port and other factors. If you have one battery for two electric reclining seats and headrests, the battery will need to be recharged more frequently.

The battery pack is equipped with an on/off switch. When in the “on” position, it will emit a beeping sound to advise you that the battery needs to be charged. To eliminate the sound, place the switch to off.

DACRON PILLOWS

Several of our models are made with dacron and/or feather pillows in the back cushions and foam and/or dacron seats for maximum comfort. It is normal that over time and with regular use, pleats and hollowness can form.

SERVICE

For all after sales service, it is important to contact your retailers after sales service department. They will then contact our after sales service department. They will confirm with you what procedures to follow and what documentation you will need to furnish.