234D2437P030 Rev 25

SERVICE PARTS AND LUBRICATION

□ Motor 120V-60HZ □ Drive Belt WE03X20258 WE12M29

WE12M8

□ Idler Pulley □ Drum Bearing Sleeve □ Grease - Idler Bearing WE1M462 WE25X46

SERVICE NOTE: Some replacement parts may have more terminal connections than the original part. Wire the new part to the same numbered terminals as the original part and disregard the unused terminals unless a special instruction is provided.

AIR FLOW AND SEALS

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Proper air flow through the drver is essential for normal operation of the temperature control and safety systems. Air is PULLED into the cabinet from rear and drawn up across the heaters located behind the drum. This hot air is PULLED through the drum rear, across the clothes load, through the lint trap and down the trap duct into the blower. From the blower the air is PUSHED out of the exhaust system. Any air leaks between the air inlet and the blower, such as lower drum front left or trap duct to cabinet front sealing, will result in improper temperatures. The air being pulled down the trap duct to the drum outlet thermostat will be cooler than normal, giving this thermostat a false indication (delayed or no-trip). Leaks ahead of the blower will also reduce the volume of air across the heaters causing hot spots and possible premature failure.

TRAP DUCT SEALING

To inspect the trap duct for proper sealing, remove the lint filter and look down into the duct. With a light, examine the trap duct on all sides where it meets the dryer front for voids in sealing. Leaks may be sealed with permagum. • WHEN FLEXIBLE DUCT IS USED. WE STRONGLY RECOMMEND METALLIC FLEXIBLE DUCT.

- EXHAUST DUCT MUST BE 100mm (4 INCH) DIAMETER
- FOR SPECIFIC EXHAUST SPECIFICATION, REFER TO INSTALLATION INSTRUCTIONS SUPPLIED WITH DRYER.

DRIVE BELT

The drum rotates counterclockwise, as viewed from the front, at a speed of 47-51 RPM. Belt tension is maintained by a spring-loaded idler pulley and driven by a pulley attached to the rear motor shaft.

NOTE 1 Heater element is shown on wiring schematic (on reverse side of this sheet). Check for infinite resistance between any heater terminal and dry cabinet. Heater failure could result from low air flow caused by improper sealing, kinked or excessive ducting or excessive line voltage.

NOTE 2 Other factors contributing to long dry times, or clothes condition: load size, large bulky items, ambient temperature, room size (if not exhausted outdoor), washer spin speed, washer rinse temperature.

NOTE 3 Small loads: Less than 3 lbs. if not treated with destaticizer could develop a static charge if over dried and cling to drum surface (no tumble) causing wrinkles, shrinkage, or melting. Use a fabric softener (washer or dryer) or add 2 large bath towels to act as a buffer when drying.

FIELD SERVICE MODE

Entry Into Field Service Mode

The control must be in idle state (all LED's off) to enter Field Service Mode. The following button sequence must be pressed to enter Service Mode; Press and hold the Start button, turn the cycle knob a minimum of 180°, and then release the Start button.

Once in Field Service Mode

Control will be in test selection mode display beginning with Test Number 1 (T1).

Test number will be displayed on the seven segment display.

Rotating the knob counter clockwise will decrement the test number in the display.

Rotating the knob clockwise will increment the test numbers in the display.

Turning the knob to go to a different test will terminate any current active state.

Once the test number is selected, pressing the **Start** button will begin the selected test.

Exit of Field Service Mode

Service Mode will time out after 30 minutes if there is no user activity.

Pressing the Power button or unplugging power to the machine will exit Service Mode.

When exiting Service Mode, and going back to standby state, the previous cycle state may not be restored.



DISASSEMBLY

Step 1: Remove the two hex head screws from the top rear corners of the control panel.



Tor

cove



-lea Step 3: Remove five screws from control panel cover.





Step 5: Remove the two phillips head screws from side - Top cover the back corners of the top cover.

Open the drver door and remove the two screws from the front underside of the top cover.

Step 6: Grasp the front corners of the top cover, lift up, slide back and lift up. Hold the top cover with one hand.

push the wiring harnesses through the openings and then set the top



Back corners - Top

cover aside. **NOTE:** To remove the front panel, remove the two screws from the top front panel corners, and disconnect all of the connectors and the water line. Set the front panel aside.

Top

cove

MODE TEST		
t1	Dryer Model Codes	The User Interface Mode button is pressed the He Start is pressed, the dis Type. Setting Model Codes Pressing simultaneously first displayed and can b Pressing Level button w increases until it wraps to Pressing Temp button w until it wraps to the highe Pressing the Start button Next the current Heater Pressing Temp or Level w Pressing Start for 3 secco Once the Heater Type at sound a valid tone and g If sequence is interrupte
t2	UI Software Version Check	Control will show Softwar The 2-digit Major Softwa The 2-digit Minor Softwa
t3	XML Version Check	Display will show XML Ve Displaying the 2-digit Majo Displaying the 2-digit mino
t4	Error codes	The display error codes Control will display the mo- test. If there are no error Control will clear displaye After clearing the display recent error from the fau After clearing all errors fi The control will log the la
t5	CRC Non- volatile Memory Test	Control will compute the is stored in the non-volat Control will sound Button F Control will display "EF" a
t6	User Interface Test	Control will turn on all ind A button test is active wi it will sound a Valid Butto
t7	Outlet Thermistor Test	Control will display the O If the temperature is great and the least significant 2 Control will start the drun Electric models will turn on Gas models will turn on t Opening the dryer door v Control will turn off the dr
t8	Inlet Thermistor Test	Control will display the Ir If the temperature is great digit and the least signifi Control will start the drur Electric models will turn Gas units will turn on the Opening the dryer door of Control will turn off the d
t9	Moisture Sensor Test	Control will display the v decimal place accuracy
t10	/Closed Test	Control will display "dc" i
t11	Water Valve Test	Control will turn on wate displayed). When Start i A beep will sound every Control will turn off the v Control will turn off the v Control will turn off the v When valve and drum m the test, the user must p relay.
t12	Restore EEPROM Values	If Start is pressed the de and User Interface Type Mode will remain u The control will display " Until default EEPROM v. Power button, will be loc
t13	Drum Test	The control will start the o Opening the Dryer Door Exiting the test will turn o

SERVICE

Screw

SEQUENCE	
de Type is displayed as a three digit decimal number. When Start leater Type is displayed as "g" for Gas or "E" for Electric. Each time splay will alternate between User Interface Mode Type and Heater	
ly Temp & Level buttons, the current User Interface Mode Type is be adjusted as follows: will wrap through valid User Interface Mode Type for the dryer and it to the lowest valid number. will wrap through valid User Interface Mode Type and it decreases beat valid number.	
on will temporarily save the User Interface Mode Type. r Type selection is displayed as "g" Gas or "E" Electric. I will alternate the display between the two Heater Type selections. conds will store both the User Interface mode and Heater Type. and User Interface Mode have been successfully set, the unit will go to Idle Mode.	
ed, User Interface Mode and Heater Type will not be saved. are Version # in decimal number on display alternating between: vare Version # and the LED for Ext Tumble button will turn on. vare version # and the LED for Damp Alert button will turn on.	
Version # in decimal number automatically alternating between: ajor XML Version # and the LED for Ext Tumble button will turn on. nor XML version # and the LED for Damp Alert button will turn on.	
s test allows the technician to examine and clear the fault log. nost recent error in the fault log upon entry into the display error codes ors, then No Error Code ("00") will be displayed. yed error if Start is pressed during the display error codes test. ayed error from the fault log, the appliance will display the next most ult log.	
from the fault log, the control will display "00" code. last 8 error codes in a circular list.	
e 16-bit CRC and compare it with the pre-computed 16-bit CRC that atile memory. Press Beep and show "EP" after successful 16-bit CRC comparison. ' and sound the Invalid Button Press beep if the 16-bit CRC fails.	
ndicators on the display and turn on all LED indicators. vith this test, when a button is pressed (other than the Power Button) tton Tone.	
Outlet Thermistor temperature in °F. eater than 99°F, the display will flash between the Most Significant digit : 2 digits. Im motor during the test.	
on both the Inner and Outer Coil during the test. the Outer Coil, Gas Valve and Igniter during this test. will turn off the drum and heaters. drum motor and all heater sources before exiting this test.	
Inlet Thermistor temperature in °F. eater than 99°F, the display will flash between the Most Significant ficant 2 digits. um motor during the test. n on the Inner Coil during the test ne Outer Coil, Gas Valve and Igniter during this test.	
drum motor and all heater sources before exiting this test.	
y using 2 digits of the display (ej. 4.3 volts = 43). ' if the door as closed or "do" if door is opened.	
er valve relay and drum motor when Start is pressed ("On" t is pressed again the relay will be turned off ("OFF" displayed). y time Start is pressed.	
valve and the drum motor when the door is opened. valve and the drum motor when the test mode is changed. valve and the drum motor if the Field Service mode is exited. motor are turned off by the previous three conditions, when executing press Start to restart the test to turn on the drum motor and steam	
default EEPROM values will be restored except; Heater Type Mode	
unchanged. "EE". values are restored, any user input including knob change and bocked out.	
e drum rotation for 30 seconds and the display will show "On". r will cause the drum motor to stop and "OFF" will be displayed.	

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SETTING MODEL CODES (ON NEW BOARDS WITH ALL LED'S FLASHING)

Pressing simultaneously Temp & Level buttons, the current User Interface Mode Type is first displayed and can be adjusted as follows:

- Pressing Level button will wrap through valid User Interface Mode Type for the dryer and it increases until it wraps to the lowest valid number
- Pressing **Temp** button will wrap through valid User Interface Mode Type and it decreases until it wraps to the highest valid number
- · Pressing the Start button will temporarily save the User Interface Mode Type.
- Next the current Heater Type selection is displayed as "g" for Gas or "E" for Electric.
- Pressing Temp or Level will alternate the display between the two Heater Type selections.
- · Pressing Start for 3 seconds will store both the User Interface mode and Heater Type
- Once the Heater Type and User Interface Mode have been successfully set, the unit will sound a valid tone and go to Idle Mode
- If sequence is interrupted, User Interface Mode and Heater Type will not be saved.

MODEL	MODEL CODE
GTX65	2
GTD65 / GTD68	1

ERROR CODES

ERROR CODE	DESCRIPTION
000	No error
001 - Inlet Thermistor Short	When the Inlet Thermistors count of low readings exceeds the 10 threshold, an Inlet Thermistor Short Error is set. Check and replace Inlet Thermistor if necessary.
002 - Outlet Thermistor Short	When the Outlet Thermistors count of low readings exceeds the 10 threshold, an Outlet Thermistor Short Error is set. Check and replace Inlet Thermistor if necessary.
003 - Inlet Thermistor Open	When the Inlet Thermistors count of high readings exceeds the 10 threshold, an Inlet Thermistor Short Error is set. Check and replace Inlet Thermistor if necessary.
004 - Outlet Thermistor Open	When the Outlet Thermistors count of high readings exceeds the 10 threshold, an Outlet Thermistor Short Error is set. Check and replace Inlet Thermistor if necessary.
005 - EEPROM error	Bad CRC detected when reading a Page from EEPROM. Check and replace board if necessary.
006 - Stuck button	If a button is depressed for 1 Minute it will be logged as a stuck button. When the button is released, the stuck button error will be cleared.
007 - Miss-wire	L2 and N miss-wired (AC input too high). L2 and N need to be rewired.
008 - Door latch stuck	If five cycles are run and the door signal in the hardware door switch detection circuit has not gone open for five cycles, then this error is set. It can be for a door switch failure, harness failure, board failure or software protection. Open door and if this error is cleared, we have a software protection. If error is not cleared, check door switch, control board or harness.
00D - Door signal stuck	If five cycles are run and the door signal in the hardware door switch detection circuit has not gone open for five cycles, then this error is set. "Open Door" is scrolled on the display. Open door and if this error is cleared, we have a software protection. If error is not cleared, check control board or harness.

Electrical Shock Hazard

Death or serious injury can result from failure to follow these instructions.

- Service by a gualified service technician only.
- Disconnect power before servicing this product.
- Reconnect all grounding devices after service.
- Replace all parts and panels before operating.

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DANGER: DISCONNECT ELECTRIC POWER SUPPLY BEFORE SERVICING

CAUTION: LABEL ALL WIRES PRIOR TO DISCONNECTION WHEN SERVICING CONTROLS WIRING ERRORS CAN CAUSE IMPROPER AND DANGEROUS OPERATION VERIFY PROPER OPERATION AFTER SERVICING

AVERTISSEMENT W Risque de choc électrique

Vous pouvez être tué ou gravement blessé si vous ne suivez pas ces instructions.

- Réparations seulement par un technicien qualifié
- Débranchez l'alimentation électrique avant la réparation.
- Rebranchez tous les dispositifs de mise à la terre après la réparation.
- Remettez toutes les pièces et panneaux en place avant d'utiliser l'appareil.



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ADVERTENCIA 🖓 Riesgo de Descarga Eléctrica

Usted puede morir o sufrir lesiones graves si no siguen estas instrucciones. · El servicio técnico sólo debe ser realizado por un técnico calificado. Desconecte el suministro de corriente antes de realizar el servicio técnico. Luego del servicio técnico, vuelva a conectar todos los dispositivos de conexión a tierra.

Reemplace todas las piezas y paneles antes de utilizar