Marshfield
FURNITURE

Warranty

Quality Assurance Limited Warranty

Thank you for choosing Marshfield Furniture. You have made an investment in lasting quality which will bring you many years of enjoyment and comfort. Our goal is to produce high quality, high value furniture that delights the consumer on a residential level. We want our customers to come back and not our products. Please read the terms of Marshfield Furniture's Quality Assurance Limited Warranty carefully.

Important Note: Please retain your proof of purchase and printed warranty to substantiate your claim in the event warranty service is required.

Limited Warranty

This warranty applies to new Marshfield upholstered furniture and is extended to the consumer who makes the original purchase. Marshfield warrants the individual furniture components to be free of defects in material and manufacturing for the length of the time specified. This warranty applies under conditions of normal household usage and does not apply to damage resulting from negligence, misuse, exposure, accidents, and commercial usage. Under the terms of this limited warranty, Marshfield retains the option to repair or replace or refuse the damage item.
Warranties not expressly stated herein, including without limitation, any implied warranties or merchantability and fitness for purpose are excluded and disclaimed by Marshfield Furniture.

Warranty Service

through the retail dealer where the furniture was purchased. If the original selling dealer is not accessible, please contact Marshfield Furniture for assistance. Marshfield will pay shipping charges between the dealer and the factory only if the piece is determined to be defective in material or manufacturing based on the terms of the warranty. Service call, pick-up and delivery or handling charges to and from the purchaser's location are not included in the warranty.

Lifetime Limited Warranty

Frame and Spring Construction is warranted to the original purchaser against manufacturing defects, failure or breakage, under normal use and conditions, for the lifetime of the product upholstered in the original fabric.

Ten Year Limited Warranty

Standard Cushions (Dacron wrapped high resiliency cushion)

Extra Firm Cushions (Dacron wrapped firm high resiliency cushion)

Down and Feather Cloud Cushions (solid foam core wrapped in a blend of down and feather – all encased in a down-proof ticking)

Cushions are warranted not to lose resiliency in excess of 15% of standards for the lifetime of the product under conditions of normal use. Some softening and flattening will occur as a result of normal use and aging.
The first five years of the warranty is full replacement at no charge if cores are deemed to have failed. After five years and up to ten years, if there is a failure, cores will be replaced at no cost but shipping will be charged to the customer.

Upgrade Premium Inner Spring Sleeper Mattresses and Royal Comfort Gel Mattresses are warranted to be free of manufacturer defects for five years as prorated by the mattress manufacturer under normal use and conditions.

Three Year Limited Warranty

Air Dream Sofa Sleep System is warranted to be free of defects for three years from the date of purchase under normal use and conditions.

Recliner and Swivel/Glider Mechanisms (all metal parts) are warranted to be free of defects for three years from the date of purchase under normal use and conditions.

Sleep Mechanisms (all metal parts) are warranted to be free of defects for three years from date of purchase under normal use and conditions. Sleeper mechanisms should be closed with factory installed mattress only. Blankets, pillows, and other objects should be removed before closing. USE CAUTION WHEN CLOSING MECHANISM. BE SURE CHILDREN, PETS AND/OR OBJECTS ARE NOT CAUGHT IN THE CLOSURE.

Standard Inner Spring Sleeper Mattresses are warranted to be free of manufacturer defects for three years as prorated by the mattress manufacturer under normal use and conditions.

One Year Limited Warranty

Electrical Components (including motor) in motion furniture is warranted to be free of defect for one year from date of purchase under normal use and conditions.

Upholstery Fabrics are warranted against defective material or workmanship for one year from the date of purchase under normal care and use. The warranty does NOT cover:

- Abuse
- Pilling

- Fading
- Shrinkage
- Heavy Soiling
- Dye Transfer
- The normal wearing of use

To protect the health of our employees, Marshfield Furniture will decline making repairs on any unit deemed unsanitary or a possible health hazard. Fabric damage or failure due to chemical treatment after the purchase from the factory or improper cleaning is also excluded from the warranty. THE APPLICATION OF FABRIC TREATMENT AFTER MANUFACTURE MAY ALTER THE FABRICS AND VOIDS THIS WARRANTY.

Consult your authorized Marshfield Furniture Dealer for proper cleaning information. When in doubt, contact a professional furniture cleaning service.

Leather is warranted against seam slippage, manufacturing defects and splitting for one year. This does not cover fading or damage due to the use of chemical after treatments or improper cleaning and/or care. Variations in color, grain or texture and natural markings are not considered defects.