



OWNER'S MANUAL

Stainless Steel Professional Vent Hoods With QuietBoost™ Blower

Para consultar una versión en español de este manual de instrucciones,
visite nuestro sitio de internet monogram.com.

TABLE OF CONTENTS

| | |
|---|----|
| MODEL INFORMATION | 2 |
| CONSUMER SUPPORT | 3 |
| SAFETY INFORMATION | 4 |
| CONTROLS | 5 |
| For Your Safety | 5 |
| CHEF CONNECT | 6 |
| WI-FI CONNECT | 6 |
| CARE AND CLEANING | |
| Baffle Grease Filters and Drip Trays (on some models) | 7 |
| Stainless Steel Surfaces (on some models) | 8 |
| Light Bulbs | 8 |
| TROUBLESHOOTING | 9 |
| ACCESSORIES | 10 |
| LIMITED WARRANTY | 11 |

MODEL INFORMATION

MODEL NUMBERS

ZVW1360

ZVW1480

WRITE DOWN THE MODEL AND SERIAL NUMBERS

You can find them on a label located on the front panel of the unit.

These numbers are also on the Consumer Product Ownership Registration Card packed separately with your vent hood

Please write these numbers here:

Model Number

Serial Number

Use these numbers in any correspondence or service calls concerning your vent hood.

CONSUMER SUPPORT

MONOGRAM WEBSITE

Have a question or need assistance with your appliance? Try the Monogram website 24 hours a day, any day of the year! You can also shop for more great Monogram products and take advantage of all our on-line support services designed for your convenience. In the US: monogram.com

REGISTER YOUR APPLIANCE

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: monogram.com/register

SCHEDULE SERVICE

Expert Monogram repair service is only one step away from your door. To request service, call (800) 444-1845 or visit our website at monogram.com/contact

EXTENDED WARRANTIES

Purchase a Monogram extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. Monogram Service will still be there after your warranty expires. In the US: monogram.com/extended-warranty

REMOTE CONNECTIVITY

For assistance with wireless network connectivity (for models with remote enable), visit our website at monogram.com/connect

PARTS AND ACCESSORIES

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day. In the US: monogram.com/parts

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

CONTACT US

If you are not satisfied with the service you receive from Monogram, contact us on our website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | Monogram Appliances, Appliance Park | Louisville, KY 40225
monogram.com/contact

IMPORTANT SAFETY INFORMATION

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE

▲WARNING Read all safety instructions before using the product. Failure to follow these instructions may result in fire, electrical shock, serious injury or death.

▲WARNING GENERAL SAFETY INSTRUCTIONS

▲WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:

- Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.
- Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- Do not use this unit with any solid-state speed control device.

▲CAUTION FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.

▲WARNING TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:

- SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.
- NEVER PICK UP A FLAMING PAN— You may be burned.
- DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.
- Use an extinguisher ONLY if:
 1. You know you have a Class ABC extinguisher, and you already know how to operate it.
 2. The fire is small and contained in the area where it started.
 3. The fire department is being called.
 4. You can fight the fire with your back to an exit.

*Based on “Kitchen Fire Safety” published by NFPA.

▲WARNING TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:

- Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- Always turn hood ON when cooking at high heat or when flambéing food (i.e., Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flambé).
- Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter
- Use proper pan size. Always use cookware appropriate for the size of the surface element.
- Do not operate the microwave feature without food in.

▲WARNING SERVICING

If You Need Service...

Do not attempt to repair or replace any part of the vent hood unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

Be sure electrical power is off before servicing the unit.

It may be necessary to remove the vent hood blower in order to service components such as the blower motor or air vent mechanism.

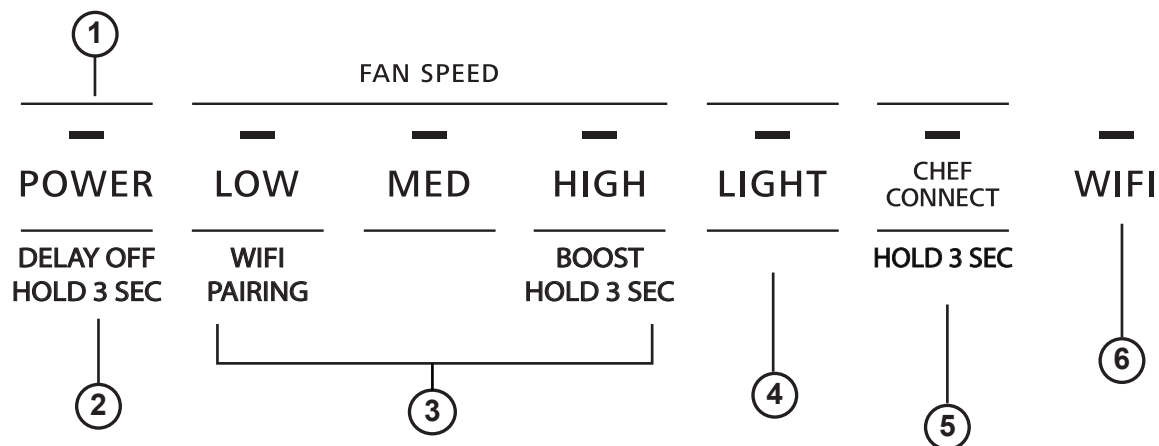
Disconnect power to the cooktop and remove it first. Reverse the steps in the Install the Vent Hood section in the Installation Instructions to remove the blower.

Service parts are available from a Monogram Service and Parts Center.

READ AND SAVE THESE INSTRUCTIONS

CONTROLS

Throughout this manual, features and appearance may vary from your model.



- 1. Rangehood Control Panel:** The control panel is located on the bottom of the canopy. The function of each control pad is noted below.
- 2. Power: On/Off switch** for the fan. The fan can be operated by pressing any of the fan setting pads. Hold **POWER** pad for 3 seconds to activate Delay Off feature, which automatically turns the fan off after 15 minutes. The indicator light above **POWER** will blink on/off to indicate Delay Off feature is activated.
- 3. Fan Setting:** Speed control for fan. Fan speed is powered by **QuietBoost™ Technology**. This unique technology is designed to minimize ventilation noise and enhance motor efficiency for a peacefully-quiet, odor-free kitchen. Press **LOW** for LOW speed. **MED** for MEDIUM speed and **HIGH** for HIGH speed. Press and hold the **HIGH** pad for 3 seconds to activate the **BOOST** speed that will run for 15 minutes. High button LED will blink on/off to indicate Boost feature is activated.
- 4. Light:** Controls the lights. Press the **LIGHT** pad to turn the lights to the highest setting. Press the **LIGHT** pad again to switch to medium brightness. Press the **LIGHT** pad again to turn the lights to dim. Press the **LIGHT** pad a fourth time to turn off the lights.
- 5. Chef Connect:** Hold the **CHEF CONNECT** pad down for 3 seconds to activate the Bluetooth®. This is a Bluetooth® pairing feature for use with other compatible Chef Connect enabled products on a cooktop or range. When the device is paired, the default sync settings will be activated upon receiving a command from the range or cooktop. To change the default sync setting, refer to the Chef Connect section. See the Chef Connect section for more details
- 6. Wi-Fi:** Hold down the **LOW** pad for 3 seconds to initiate the Wi-Fi connection. The Wi-Fi indicator light turns on when connected, see the Wi-Fi Connect section for details.

HEAT SENSOR

Your hood is equipped with a **HEAT SENSOR** thermostat. This thermostat is a device that will turn on or speed up the blower if it senses excessive heat above the cooking surface.

- If blower is Off - it turns blower On to **BOOST** speed.
- If blower is On at a lower speed setting - it turns blower up to **BOOST** speed.

When the temperature level drops to normal, the blower will return to its original setting.

FOR YOUR SAFETY

Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally.

When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

CHEF CONNECT

CHEF CONNECT OPERATION BLUETOOTH® CONNECTION

To pair with another device:

To start the pairing process on the hood, press and hold the **CHEF CONNECT** pad for 3 seconds. The backlight for all the icons will light up until the hood is paired with the range or other device. If the pairing is successful, the indicator light above CHEF CONNECT will turn on and become solid. The hood lights and fan default sync setting will be activated.

It will time out after 2 minutes if the pairing is not completed, after which the pairing sequence will need to be restarted.

To cancel pairing:

To cancel the pairing, hold the **CHEF CONNECT** button down for 3 seconds and then turn off the hood.

Default Sync Settings:

The factory default setting for the light will be the brightest.

The factory default setting for the fan sync will be OFF.

The user can change the Default Sync Settings by pressing and holding the **MED** button for 3 seconds. This will enter the Default Settings Mode. Once in this mode, the backlights for all buttons will blink on/off indefinitely and the fan and light will switch to the current Default Sync Setting, so the user knows what the current default value is. At this time, set the light and fan to the desired default levels. Once the user is satisfied with the selection, press and hold the **POWER** button for 3 seconds. This will exit this mode. At that time the backlights will stop blinking and the state of the fan and light will change back to their prior state before entering the Default Settings Mode.

WI-FI CONNECT

CONNECTING YOUR WI-FI CONNECT ENABLED HOOD (ON SOME MODELS)

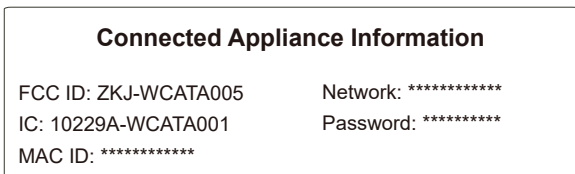
Your Monogram hood is designed to provide you with two-way communication between your appliance and smart device. By using the Monogram Wi-Fi Connect features, you will be able to control essential hood operations such as fan speed, light functions, delay off and filter notification using your smartphone or tablet.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

What you will need

Your Monogram hood uses your existing home Wi-Fi network to communicate between the appliance and your smart device. In order to setup your Monogram hood, you will need to gather some information:

1. Each Monogram hood has a connected appliance information label that includes an Appliance Network Name and Password. These are the two important details that you will need to connect to the appliance. The label is located on the side of the unit behind the filters.



Sample Label

2. Have your smart phone or tablet ready with the ability to access the internet and download apps.
3. You will need to know the password of your home Wi-Fi router. Have this password ready while you are setting up your Monogram hood.

Connect your Monogram hood

1. On your smart phone or tablet visit **monogram.com/connect** to learn more about connected appliance features and to download the appropriate app.
2. Follow the app onscreen instructions to connect your Monogram hood.
3. Once the process is complete, the indicator light located on your Monogram hood display will stay on solid and the app will confirm you are connected.
4. If the indicator light does not turn on or is blinking, follow the instructions on the app to reconnect. If issues continue, please visit **monogram.com/connect** for assistance regarding hood wireless connectivity.

To connect additional smart devices, repeat steps 1 and 2.

Note that any changes or modifications to the remote enable device installed on this hood that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Enhanced Wi-Fi Features

Once your product is connected to Wi-Fi, you have access to enhanced features via phone app.

Delay Off Timer: This feature allows the user to adjust delay off time from 1 minute to 15 minutes. The default delay off time is 15 minutes.

Boost Timer: This feature allows the user to adjust the boost time from 1 minute to 15 minutes. The default boost time is 15 minutes

Night Light Timer: This feature allows the user to set time for the night light to turn on and off automatically.

Grease/Charcoal Filter Notifications: This feature sends a regular reminder to the user to clean their grease filters, and or to replace their charcoal filter, if the hood is setup in recirculation mode.

CARE AND CLEANING

BAFFLE GREASE FILTERS AND DRIP TRAYS

The metal baffles channel grease released by foods on the cooktop into the drip trays. The baffles also help prevent flaming foods on the cooktop from damaging the inside of the hood.

For this reason, the baffles must **ALWAYS** be in place when the hood is used. The grease baffles and drip trays should be cleaned once a month, or as needed.

To clean the grease baffles and drip trays, drain and wipe all excess grease with a dry paper towel. Soak them and then swish them around in hot water and detergent. Don't use ammonia or ammonia products because they will darken the metal. Do not use abrasives or oven cleaners. To clean hard to reach areas of the filter, use a soft brush. Rinse, shake and let them dry before replacing. **They may also be cleaned in an automatic dishwasher.**

NOTE: Some discoloration of the filters and grease drip trays may occur in the dishwasher.

To remove:

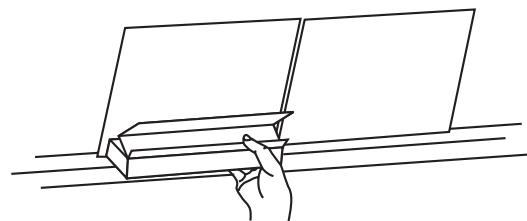
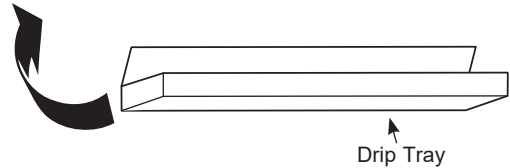
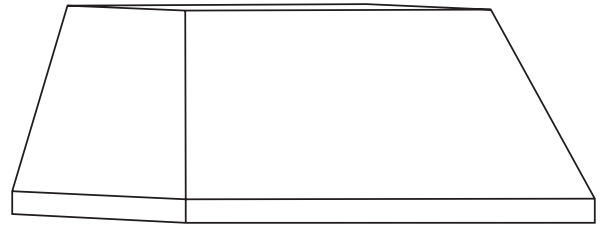
Grasp the baffle knobs then pull the baffle down and towards you.

To replace the drip trays:

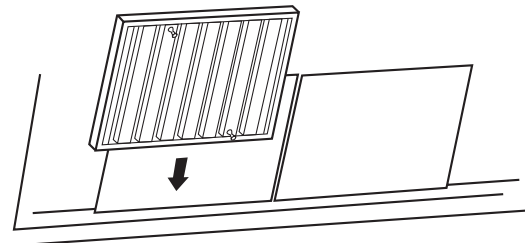
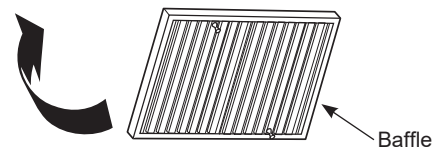
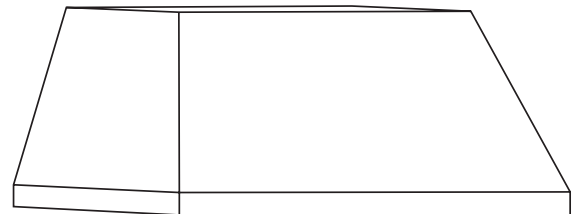
1. Place and seat the drip tray into the hood track.
2. Slide them left or right until all trays are side-by-side in place in the track.

To replace the baffles:

1. Hold the baffle by the knob and place the other end of the baffle up in the front lip of the hood.
2. Push the back side up in the rear of the hood until it locks into place.



Drip Tray Replacement



Baffle Replacement

CARE AND CLEANING

STAINLESS STEEL SURFACES

Do not use a steel wool pad; it will scratch the surface.

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

Cleaners with oxalic acid such as Bar Keepers Friend Soft Cleanser™ will remove surface rust, tarnish and small blemishes. Use only a liquid cleanser free of grit and rub in the direction of the brush lines with a damp, soft sponge.

To inquire about purchasing stainless steel appliance cleaner or polish, or to find the location of a dealer nearest you, please visit monogram.com

LIGHT BAR

To change the lighting bar, schedule a service appointment. See Consumer Support page in the front of this manual for a list of websites and contact information.

TROUBLESHOOTING TIPS

Save time and money! Review the charts on the following pages first and you may not need to call for service.

| Problem | Possible Cause | What To Do |
|---|---|---|
| Fan/Light does not operate when button is turned ON | A house fuse may be blown or a circuit breaker tripped. | Replace fuse or reset circuit breaker. |
| Loud or abnormal airflow noise | Wrong duct size used in installation. | This hood requires 10" ducting to perform optimally. Using smaller duct pipe will cause reduced venting. Minimize the duct run length and number of transitions and elbows. Monogram service technicians cannot correct this issue if installed improperly. |
| Fan fails to circulate air or moves air slower than normal and/or fan is making loud or abnormal airflow noise | Obstructions in duct work. | Make sure nothing is blocking the vent. Make sure your wall or roof cap has a blade or door. |
| | Damper blade on wall or roof cap may not be open. | Make sure damper swings freely. Damper blades may flip over and will not fully open when this happens. Adjust to original position. |
| | Metal baffle filter and charcoal filter (if present) may be dirty. | Clean the metal baffle filter. See Care and Cleaning section of this manual. |
| | Insufficient makeup (replacement) air | Sufficient makeup (replacement) air is required for exhausting appliances to operate to rating. Check with local building codes, which may require or strongly advise the use of makeup air. Visit monogram.com for available makeup air solutions. |
| Fan keeps going off and on | The motor is probably overheating and turning itself off. This can be harmful to the motor. | Check to be sure the filters are clean. If off and on cycling continues, call for service. |
| Hood will not work remotely | Router issues, no wireless signal, etc. | For assistance with hood wireless network connectivity, please call (800) 444-1845 or visit our website at monogram.com/contact |
| | Hood is not connected. | |

ACCESSORIES

Looking For Something More?

Monogram offers a variety of accessories to improve your cooking and maintenance experiences!

Refer to the Consumer Support page for website information.

The following products and more are available:

Parts

Baffle

Drip Tray

Duct Covers

Remote Control

Back Venting Damper

Backsplash Kit

Power Cord Kit

Cleaning Supplies

CitruShine™ Stainless Steel Wipes

Stainless Steel Appliance Cleaner

Bar Keepers Friend Soft Cleanser™

MONOGRAM LIMITED WARRANTY

Monogram.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at monogram.com/contact.

| For the period of | Monogram Appliances will replace |
|--|---|
| Two years From the date of the original purchase | Will provide, free of charge, parts and service labor in your home to repair or replace any part of the vent hood that fails because of a manufacturing defect |

What Monogram will not cover:

- Service trips to your home to teach you how to use the product.
- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is used for other than its intended purpose or used commercially.
- Improper installation, delivery or maintenance.
- Replacement of the replaceable filters.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Installation or service for a makeup (replacement) air system.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a Monogram Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized Monogram Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company, Louisville KY,40225

Warrantor in Canada: MC Commercial Inc., Burlington, ON L7R 5B6

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

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