

R

WARRANTY

LIMITED TIME WARRANTY

Wesley Allen, Inc. ("Wesley Allen") warrants to the original consumer purchaser that its furniture will be free from defects in material and workmanship under conditions of normal household use for as long as the original purchaser owns the furniture. Any component part of your furniture (excluding fabric and finish) which is found to be defective will be repaired or replaced with the same or comparable quality and value. Repair or replacement will be without charge, however, all transportation costs on shipments both to and from Wesley Allen are the sole responsibility of the purchaser.

This warranty is extended to the original consumer purchaser only. This warranty does not apply to furniture that has been subject to misuse or negligence, or to defects and damage caused by improper use, care, assembly, modification, altercation, service, or repair. This warranty does not apply to floor models, link springs, swivels, trundle units, fabric, or finish. This warranty is limited to the usage of the furniture for household use only. It does not apply to commercial usage.

Any standard bed frame may be used with the headboards. All products are coated with a powder paint that is electrostatically applied and baked to provide a long-lasting, chip-resistant finish. All custom finishes are hand applied. Due to the individual craftsmanship, changes in dye lots, and weather conditions the slight variations in tone, hue, and shading are not considered as a manufacturer's defect.

WARRANTY SERVICE

THE ABOVE WARRANTY IS VALID IN THE CONTINENTAL UNITED STATES. IT IS EXCLUSIVE AND IN LIEU OF ALL OTHER EXPRESS WARRANTIES WHETHER ORAL OR WRITTEN. THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE EXCLUSIVE LIABILITY OF WESLEY ALLEN.

To obtain warranty service the purchaser must send written notice of claim to Wesley Allen Warranty Department, 1001 East 60th Street, Los Angeles, CA 90001. The notice must include the warranty, a brief description of the furniture, claimed defect, and a copy of the original purchase receipt. **PROOF OF ORIGINAL PURCHASE IS REQUIRED FOR ANY WARRANTY SERVICE.**

After receipt of the written notice, Wesley Allen will provide the purchaser with written authorization for the return and return instructions. **No returns will be accepted without prior authorization from Wesley Allen.**

For questions/concerns regarding return authorization and return instructions, please visit our website at www.wesleyallen.com.

How do you #WESLEYALLEN?

Follow us on Instagram to share your designs and for inspiration, new arrivals & more.

Be the first to know...

Sign up for emails packed with inspiration, new arrivals & more.

enter your email

SUBMIT

ABOUT US

BLOG

PRESS

FAQ

BEDROOM FURNITURE

ACCESSORIES

BARSTOOLS

SEATING

WARRANTY WHERE TO BUY

CONTACT US

CUSTOMER SERVICE (323) 231 - 4275

Mon-Fri 7 am - 3:30 pm PT

info@wesleyallen.com

FOR PRESS wesleyallen.com



CONNECT WITH US:

© 2021 WESLEY ALLEN. All rights reserved. Term of use | Privacy Policy